STATE REGULATORY AGENCY CONTACT INFORMATION

Ultimate Medical Academy strives to provide consistently high levels of service to our students. If you have an experience that has not met these high levels of customer service, please contact UMA at our dedicated UMA Cares hotline at 800-509-5474 or umacares@Ultimatemedical.edu.

UMA is licensed by the Florida Commission for Independent Education and accredited by the Accrediting Bureau of Health Education Schools. Copies of UMA’s accreditation and state licensing documentation are available upon request.

This list includes contact information for all fifty (50) states, the District of Columbia, Guam, Puerto Rico, and the Virgin Islands should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies, will accept complaints regardless of whether the institution is required to be licensed in that state.
CONTACT INFORMATION

ACCREDITING BUREAU OF HEALTH EDUCATION SCHOOLS
7777 Leesburg Pike, Suite 314
N. Falls Church, VA 22043

FLORIDA
Florida Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
http://www.fldoe.org/policy/cie/file-a-complaint.stml

ALABAMA
Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000
http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf

Alabama Department of Postsecondary Education
PO Box 302130
Montgomery, AL 36130-2130
https://www.accs.cc/index.cfm/school-licensure/complaints/

ALASKA
Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
EED.ACPE-IA@alaska.gov
http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

ARIZONA
Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007
https://ppse.az.gov/complaint
ARKANSAS
Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
ADHE_Info@adhe.edu
http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form

Arkansas State Board of Private Career Education
501 Woodlane, Suite 312S
Little Rock, AR 72201
sbpce@arkansas.gov
http://www.sbpce.arkansas.gov/complaint-process

CALIFORNIA
Attorney General’s Office (Exempt Institutions)
California Department of Justice
Attn: Public Inquiry Unit
PO Box 9044255
Sacramento, CA 94244-2550
http://ag.ca.gov/contact/complaint_form.php?cmplt=PL

COLORADO
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, Colorado 80202
http://highered.colorado.gov/Academics/Complaints/default.html

CONNECTICUT
Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Connecticut Department of Consumer Protection
165 Capitol Avenue, Room 110
Hartford CT 06106
trade.practices@ct.gov
Consumer Complaint Hotline: (800) 842-2649

DELAWARE
Delaware Higher Education Office
John G. Townsend Building, Suite 2
Dover, DE 19901
dheo@doe.k12.de.us

Delaware Attorney General
Consumer Protection Wilmington
820 N. French Street 5th floor
Wilmington, DE 19801
consumer.protection@state.de.us

DISTRICT OF COLUMBIA
District of Columbia Office of the State
Superintendent of Education
Higher Education Licensure Commission
1050 First Street, NE, 5th Floor
Washington, DC 20002

GEORGIA
Georgia Nonpublic Postsecondary Education Commission
2082 E. Exchange Pl. #220
Tucker, GA 30084-5334
http://www.gnpec.georgia.gov
HAWAII
Private Trade, Vocational or Technical Schools
475 22nd Avenue, Room 209
Honolulu, HI 96816
808-305-9755

Department of the Attorney General
425 Queen Street
Honolulu, HI 96813
http://ag.hawaii.gov/contact-us/
808-586-1500

IDAHO
Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street, PO Box 83720
Boise, ID 83720-0037

ILLINOIS
Illinois Board of Higher Education, Division of Academic Affairs
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701
complaints@ibhe.org
Institutional Complaint Hotline: (217) 557-7359

Illinois Board of Higher Education, Division of Private Business and Vocational Schools
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701
complaints@ibhe.org
tapia@ibhe.org
Institutional Complaint Hotline: (217) 557-7359
INDIANA
Indiana Commission for Higher Education
101 W. Ohio Street, Suite 670
Indianapolis IN 46204
http://www.in.gov/che/2744.htm
complaints@che.in.gov

Department of Workforce Development, Office for Career and Technical Schools
Complaint Adjudicator
DWD/Office of Career and Technical Schools
10 N. Senate Avenue, Suite 203
Indianapolis, IN 46204

IOWA
Iowa Student Aid Commission
430 E. Grand Ave., 3rd Floor,
Des Moines, IA 50309
info@iowacollegeaid.gov
https://www.iowacollegeaid.gov/content/constituent-request-review

KANSAS
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY
Kentucky Council on Postsecondary Education
1024 Capital Center Dr. #320
Frankfort, KY 40601-7512
Office of the Attorney General
Capitol Suite 118, 700 Capitol Avenue
Frankfort, KY 40601-3449
consumer.protection@ag.ky.gov
http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx

Kentucky Commission on Proprietary Education Capital
Plaza Tower, Room 302, 500 Mero Street
Frankfort, KY 40601
http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf

**LOUISIANA**
Louisiana Attorney General Office Consumer Protection Section
PO Box 94005
Baton Rouge, LA 70804
http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15
ConsumerInfo@ag.state.la.us

Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821-3677
http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf

**MAINE**
Maine Department of Education
Alisa Johnson - Complaints
23 State House Station
Augusta, ME 04333-0023

Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
MARYLAND
Maryland Higher Education Commission
6 North Liberty Street, 10th Floor Baltimore, MD 21201
(410) 767-3388

Office of the Attorney General, Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
consumer@oag.state.md.us
http://www.oag.state.md.us/Consumer/complaint.htm

MICHIGAN
State of Michigan Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
PO Box 30018
Lansing MI 48909

MINNESOTA
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350 St.
Paul, MN 55108-5227
http://www.ohe.state.mn.us/mPg.cfm?pageID=1078

MISSISSIPPI
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
http://www.ago.state.ms.us/forms/complaint-form/
Consumer Protection Division, Office of the Attorney General
PO Box 22947
Jackson, Mississippi 39225-2947
http://www.ago.state.ms.us/index.php/contact

Mississippi Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf

MISSOURI
Missouri Department of Higher Education
205 Jefferson Street, PO Box 1469
Jefferson City, MO 65102-1469
info@dhe.mo.gov

MONTANA
Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
560 N. Park Avenue - 4th Floor
PO Box 203201
Helena, MT 59620-3201

Montana Office of Consumer Protection
2225 11th Avenue
PO Box 200151
Helena, MT 59620-0151
contactocp@mt.gov
NEBRASKA
Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005

Nebraska Attorney General Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
http://ago.nebraska.gov/forms/consumer_complaint

Nebraska Department of Education Investigations Office
301 Centennial Mall South
PO Box 98987
Lincoln, NE 68509-4987

NEVADA
Nevada Commission on Postsecondary Education
8778 S Maryland Parkway, Suite 115
Las Vegas, NV 89123
Phone: 702-486-7330
http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

NEW HAMPSHIRE
NH Department of Education
Kimberly Kenneally
101 Pleasant Street
Concord, NH 03301
603-271-6443
Kimberly.Kenneally@doe.nh.gov
NEW JERSEY
New Jersey Commission on Higher Education
Office of the Secretary of Higher Education
20 West State Street 4th floor
PO Box 542
Trenton, NJ 08625-0542
https://www.state.nj.us/treas/highereducation/contactus.shtml

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, New Jersey 07102
973-504-6200

Department of Labor and Workforce Development Center for Occupational Employment Information Training Evaluation Unit
PO Box 057
Trenton, NJ 08625-0057
https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf
http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx

NEW MEXICO
New Mexico Higher Education Department
2048 Galisteo Street
Santa Fe, NM 87505
http://hed.state.nm.us/institutions/complaints.aspx
Phone: 505-476-8400

NEW YORK
New York Office of College and University Evaluation
New York State Education Department
89 Washington Avenue
Room 969 EBA Albany, NY 12234
Phone: 518-474-1551
Fax: 518-486-2779
ocueinfo@nysed.gov
http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
New York Bureau of Proprietary School Supervision
New York State Education Department
99 Washington Avenue, Room 1613 OCP
Albany, NY 12234

**NORTH CAROLINA**
Postsecondary Education Complaints
c/o Assistant Director of Licensure and Workforce University of North Carolina
General Administration
910 Raleigh Road
Chapel Hill, NC 27515
919-962-4558
studentcomplaint@northcarolina.edu

North Carolina State Board of Proprietary Schools
200 West Jones St.
Raleigh, NC 27603
http://www.nccommunitycolleges.edu/proprietary-schools

**NORTH DAKOTA**
North Dakota Consumer Protection Division Office of Attorney General
Parrell Grossman, Director
Consumer Protection Division Gateway Professional Center
1050 E Interstate Ave. Suite 200
Bismarck, ND 58503-5574

**OHIO**
Ohio Board of Regents
25 South Front Street
Columbus, OH 43215-4183
Ohio Attorney General, Consumer Protection Section  
30 E. Broad St., 14th floor  
Columbus, OH 43215-3400  

**OKLAHOMA**

Oklahoma State Regents for Higher  
Education 655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
http://www.okhighered.org/current-college-students/complaints.shtml

Oklahoma Office of the Attorney General, Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21st  
Oklahoma City, OK 73105  
http://www.oag.state.ok.us/oagweb.nsf/ccomp.html

**OREGON**

Oregon Higher Education Coordinating Commission  
Office of Degree Authorization  
775 Court Street NE, Salem, OR 97301

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court St. NE  
Salem, OR 97301-4096  
http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf

**PENNSYLVANIA**

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126-0333  
http://www.education.pa.gov/Documents/Postsecondary-adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf
Office of Attorney General, Bureau of Consumer Protection  
14th Floor, Strawberry Square  
Harrisburg, PA 17120  
https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Foms/

RHODE ISLAND  
Rhode Island Board of Governors for Higher Education  
Shepard Building, 80 Washington Street, Suite 524  
Providence, RI 02903

Rhode Island Department of Attorney General, Consumer Protection Unit  
150 South Main Street,  
Providence, RI 02903  
http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf

SOUTH CAROLINA  
South Carolina Commission on Higher Education  
1122 Lady St., Suite 300  
Columbia, SC 29201  
803-737-3918  
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA  
South Dakota Secretary of State Jason M. Gant State Capitol  
500 East Capitol Avenue  
Pierre, SD 57501-5070  
sdsos@state.sd.us

South Dakota Office of Attorney General, Division of Consumer Protection  
1302 E Hwy 14, Suite 3  
Pierre, SD 57501-8053  
http://consumer.sd.gov/complaintform.aspx
TENNESSEE
Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf

TEXAS
Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
https://www1.thecb.state.tx.us/WWW/comments/

Office of the Attorney General, Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint

UTAH
Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111
consumerprotection@utah.gov
http://consumerprotection.utah.gov/complaints/index.html

VERMONT
Vermont Agency of Education, State Board of Education
120 State Street
Montpelier, VT 05620-2501
AOE.EdInfo@state.vt.us

Vermont Attorney General’s Office
109 State Street
Montpelier, VT 05609-1001
VIRGINIA
State Council of Higher Education for Virginia
101 N. 14th St., James Monroe Building
Richmond, VA 23219
http://www.schev.edu/index/students-and-parents/resources/student-complaints

WASHINGTON
Washington Student Achievement Council
917 Lakeridge Way
PO Box 43430
Olympia, WA 98504-3430
dainfo@wsac.wa.gov
http://wsac.wa.gov/protecting-education-consumers

WEST VIRGINIA
West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Suite 700
Charleston, WV 25301-2800

West Virginia Office of the Attorney General, Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789

Community and Technical College System of West Virginia
1018 Kanawha Blvd. E., Ste. 700
Charleston WV 25301
http://wvctcs.org/student-complaints/

WISCONSIN
Wisconsin Educational Approval Board
431 Charmany Drive, Suite 102
Madison, WI 53719
eabmail@eab.wisconsin.gov
**WYOMING**  
Wyoming Department of Education  
2300 Capitol Avenue, Hathaway Building, 2nd Floor  
Cheyenne, WY 82002-0050  

Attorney General's Office  
123 Capitol Building, 200 W. 24th Street  
Cheyenne, WY 82002

**GUAM**  
Guam Education Board  
312 Aspinall Avenue  
Hagatna, GU 96910

**PUERTO RICO**  
Puerto Rico Council on Higher Education  
PO Box 1900  
San Juan, PR 00910-1900

Puerto Rico Department of Justice  
PO Box 9020192  
San Juan, Puerto Rico 00902-0192

**VIRGIN ISLANDS**  
Government of the United States Virgin Islands Department of Education,  
Office of the Commissioner  
1834 Kongens Gade  
St. Thomas, V.I. 00802