



STATE REGULATORY AGENCY CONTACT INFORMATION

Ultimate Medical Academy strives to provide consistently high levels of service to our students. If you have an experience that has not met these high levels of customer service, please contact UMA at our dedicated UMA Cares hotline at 800-509-5474 or umacares@Ultimatemedical.edu.

UMA is licensed by the Florida Commission for Independent Education and accredited by the Accrediting Bureau of Health Education Schools. Copies of UMA's accreditation and state licensing documentation are available upon request.

This list includes contact information for all fifty (50) states, the District of Columbia, Guam, Puerto Rico, and the Virgin Islands should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies, will accept complaints regardless of whether the institution is required to be licensed in that state.

Clearwater Campus
1255 Cleveland St.
Clearwater, FL 33755

Online Campus
3101 W. Dr. Martin Luther King Jr. Blvd.
Tampa, FL 33607

Online Operations
9309 N. Florida Ave.
Tampa, FL 33612

CONTACT INFORMATION

ACCREDITING BUREAU OF HEALTH EDUCATION SCHOOLS

7777 Leesburg Pike, Suite 314
N. Falls Church, VA 22043

FLORIDA

Florida Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400

<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

ALABAMA

Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000

<http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf>

Alabama Department of Postsecondary Education
PO Box 302130
Montgomery, AL 36130-2130

<https://www.accs.cc/index.cfm/school-licensure/complaints/>

ALASKA

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505

EED.ACPE-IA@alaska.gov

http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

ARIZONA

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007

<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Higher Education Coordinating Board

Arkansas Department of Higher Education

423 Main Street, Suite 400

Little Rock, AR 72201

ADHE_Info@adhe.edu

<http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

Arkansas State Board of Private Career Education

501 Woodlane, Suite 312S

Little Rock, AR 72201

sbpce@arkansas.gov

<http://www.sbpce.arkansas.gov/complaint-process>

CALIFORNIA

Attorney General's Office (Exempt Institutions)

California Department of Justice

Attn: Public Inquiry Unit

PO Box 9044255

Sacramento, CA 94244-2550

http://ag.ca.gov/contact/complaint_form.php?cmplt=PL

COLORADO

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, Colorado 80202

<http://highered.colorado.gov/Academics/Complaints/default.html>

CONNECTICUT

Connecticut Department of Higher Education

61 Woodland Street

Hartford, CT 06105-2326

Connecticut Department of Consumer Protection

165 Capitol Avenue, Room 110

Hartford CT 06106

trade.practices@ct.gov

http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf

Complaint Hotline: (800) 842-2649

DELAWARE

Delaware Higher Education Office

John G. Townsend Building, Suite 2

Dover, DE 19901

dheo@doe.k12.de.us

Delaware Attorney General

Consumer Protection Wilmington

820 N. French Street 5th floor

Wilmington, DE 19801

consumer.protection@state.de.us

DISTRICT OF COLUMBIA

District of Columbia Office of the State

Superintendent of Education

Higher Education Licensure Commission

1050 First Street, NE, 5th Floor

Washington, DC 20002

<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

GEORGIA

Georgia Nonpublic Postsecondary Education Commission

2082 E. Exchange Pl. #220

Tucker, GA 30084-5334

<http://gnpec.org/consumer-resources/>

HAWAII

Private Trade, Vocational or Technical Schools
475 22nd Avenue, Room 209
Honolulu, HI 96816
808-305-9755

Department of the Attorney General
425 Queen Street
Honolulu, HI 96813
<http://ag.hawaii.gov/contact-us/>
808-586-1500

IDAHO

Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street, PO Box 83720
Boise, ID 83720-0037
http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

ILLINOIS

Illinois Board of Higher Education, Division of Academic Affairs
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701
complaints@ibhe.org
Institutional Complaint Hotline: (217) 557-7359

Illinois Board of Higher Education, Division of Private Business and Vocational
Schools
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701
complaints@ibhe.org
tapia@ibhe.org
Institutional Complaint Hotline: (217) 557-7359

INDIANA

Indiana Commission for Higher Education
101 W. Ohio Street, Suite 670
Indianapolis IN 46204
<http://www.in.gov/che/2744.htm>
complaints@che.in.gov

Department of Workforce Development, Office for Career and Technical Schools
Complaint Adjudicator
DWD/Office of Career and Technical Schools
10 N. Senate Avenue, Suite 203
Indianapolis, IN 46204

IOWA

Iowa Student Aid Commission
430 E. Grand Ave., 3rd Floor,
Des Moines, IA 50309
info@iowacollegeaid.gov
<https://www.iowacollegeaid.gov/content/constituent-request-review>

KANSAS

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education
1024 Capital Center Dr. #320
Frankfort, KY 40601-7512

Office of the Attorney General
Capitol Suite 118, 700 Capitol Avenue
Frankfort, KY 40601-3449

consumer.protection@ag.ky.gov

<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

Kentucky Commission on Proprietary Education Capital
Plaza Tower, Room 302, 500 Mero Street
Frankfort, KY 40601

<http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf>

LOUISIANA

Louisiana Attorney General Office Consumer Protection Section
PO Box 94005

Baton Rouge, LA 70804

<http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

ConsumerInfo@ag.state.la.us

Louisiana Board of Regents

PO Box 3677

Baton Rouge, LA 70821-3677

<http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf>

MAINE

Maine Department of Education

Alisa Johnson - Complaints

23 State House Station

Augusta, ME 04333-0023

Maine Attorney General

Consumer Protection Division

6 State House Station

Augusta, ME 04333

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Higher Education Commission

6 North Liberty Street, 10th Floor Baltimore, MD 21201

http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf

(410) 767-3388

Office of the Attorney General, Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

consumer@oag.state.md.us

<http://www.oag.state.md.us/Consumer/complaint.htm>

MICHIGAN

State of Michigan Department of Licensing and Regulatory Affairs

Corporations, Securities & Commercial Licensing Bureau

PO Box 30018

Lansing MI 48909

http://www.michigan.gov/documents/lara/LCE-992_0715_494884_7.pdf

MINNESOTA

Minnesota Office of Higher Education

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211-6453

<http://www.mississippi.edu/mcca/downloads/mccastudentcomplaintform.pdf>

<http://www.ago.state.ms.us/forms/complaint-form/>

Consumer Protection Division, Office of the Attorney General
PO Box 22947
Jackson, Mississippi 39225-2947
<http://www.ago.state.ms.us/index.php/contact>

Mississippi Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
<http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf>

MISSOURI

Missouri Department of Higher Education
205 Jefferson Street, PO Box 1469
Jefferson City, MO 65102- 1469
info@dhe.mo.gov
<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

MONTANA

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
560 N. Park Avenue - 4th Floor
PO Box 203201
Helena, MT 59620-3201

Montana Office of Consumer Protection
2225 11th Avenue
PO Box 200151
Helena, MT 59620-0151
contactocp@mt.gov
<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

NEBRASKA

Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005

Nebraska Attorney General Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
http://ago.nebraska.gov/forms/consumer_complaint

Nebraska Department of Education Investigations Office
301 Centennial Mall South
PO Box 98987
Lincoln, NE 68509-4987

NEVADA

Nevada Commission on Postsecondary Education
8778 S Maryland Parkway, Suite 115
Las Vegas, NV 89123
Phone: 702-486-7330
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

NEW HAMPSHIRE

NH Department of Education
Kimberly Kenneally
101 Pleasant Street
Concord, NH 03301
603-271-6443
Kimberly.Kenneally@doe.nh.gov

NEW JERSEY

New Jersey Commission on Higher Education
Office of the Secretary of Higher Education
20 West State Street 4th floor
PO Box 542
Trenton, NJ 08625-0542

<https://www.state.nj.us/treas/highereducation/contactus.shtml>

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, New Jersey 07102
973-504-6200

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

Department of Labor and Workforce Development Center for Occupational
Employment Information Training Evaluation Unit
PO Box 057
Trenton, NJ 08625-0057

https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

NEW MEXICO

New Mexico Higher Education Department
2048 Galisteo Street
Santa Fe, NM 87505

<http://hed.state.nm.us/institutions/complaints.aspx>

Phone: 505-476-8400

NEW YORK

New York Office of College and University Evaluation
New York State Education Department
89 Washington Avenue
Room 969 EBA Albany, NY 12234
Phone: 518-474-1551

Fax: 518-486-2779

ocueinfo@nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York Bureau of Proprietary School Supervision
New York State Education Department
99 Washington Avenue, Room 1613 OCP
Albany, NY 12234

NORTH CAROLINA

Postsecondary Education Complaints
c/o Assistant Director of Licensure and Workforce University of North Carolina
General Administration
910 Raleigh Road
Chapel Hill, NC 27515
919-962-4558
studentcomplaint@northcarolina.edu

North Carolina State Board of Proprietary Schools
200 West Jones St.
Raleigh, NC 27603
<http://www.nccommunitycolleges.edu/proprietary-schools>

NORTH DAKOTA

North Dakota Consumer Protection Division Office of Attorney General
Parrell Grossman, Director
Consumer Protection Division Gateway Professional Center
1050 E Interstate Ave. Suite 200
Bismarck, ND 58503-5574

OHIO

Ohio Board of Regents
25 South Front Street
Columbus, OH 43215-4183

Ohio Attorney General, Consumer Protection Section

30 E. Broad St., 14th floor

Columbus, OH 43215-3400

<http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

OKLAHOMA

Oklahoma State Regents for Higher

Education 655 Research Parkway, Suite 200

Oklahoma City, OK 73104

<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Office of the Attorney General, Consumer Protection Unit

Attn: Investigative Analyst

313 NE 21st

Oklahoma City, OK 73105

<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

OREGON

Oregon Higher Education Coordinating Commission

Office of Degree Authorization

775 Court Street NE, Salem, OR 97301

Oregon Attorney General

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301-4096

http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126-0333

<http://www.education.pa.gov/Documents/Postsecondary-adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf>

Office of Attorney General, Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120

https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/

RHODE ISLAND

Rhode Island Board of Governors for Higher Education
Shepard Building, 80 Washington Street, Suite 524
Providence, RI 02903

Rhode Island Department of Attorney General, Consumer Protection Unit
150 South Main Street,
Providence, RI 02903

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

SOUTH CAROLINA

South Carolina Commission on Higher Education
1122 Lady St., Suite 300
Columbia, SC 29201
803-737-3918

http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA

South Dakota Secretary of State Jason M. Gant State Capitol
500 East Capitol Avenue
Pierre, SD 57501-5070
sdsos@state.sd.us

South Dakota Office of Attorney General, Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053

<http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243

<http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>

TEXAS

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752

<https://www1.thecb.state.tx.us/WWW/comments/>

Office of the Attorney General, Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

UTAH

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111

consumerprotection@utah.gov

<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont Agency of Education, State Board of Education
120 State Street
Montpelier, VT 05620-2501

AOE.EdInfo@state.vt.us

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609-1001

VIRGINIA

State Council of Higher Education for Virginia
101 N. 14th St., James Monroe Building
Richmond, VA 23219

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council
917 Lakeridge Way
PO Box 43430
Olympia, WA 98504-3430

dainfo@wsac.wa.gov

<http://wsac.wa.gov/protecting-education-consumers>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Suite 700
Charleston, WV 25301-2800

West Virginia Office of the Attorney General, Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789

https://www.wvhpec.org/resources/Complaint_Process.pdf

Community and Technical College System of West Virginia
1018 Kanawha Blvd. E., Ste. 700
Charleston WV 25301

<http://wvctcs.org/student-complaints/>

WISCONSIN

Wisconsin Educational Approval Board
431 Charmany Drive, Suite 102
Madison, WI 53719

eabmail@eab.wisconsin.gov

WYOMING

Wyoming Department of Education

2300 Capitol Avenue, Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Attorney General's Office

123 Capitol Building, 200 W. 24th Street

Cheyenne, WY 82002

GUAM

Guam Education Board

312 Aspinall Avenue

Hagatna, GU 96910

PUERTO RICO

Puerto Rico Council on Higher Education

PO Box 1900

San Juan, PR 00910-1900

Puerto Rico Department of Justice

PO Box 9020192

San Juan, Puerto Rico 00902-0192

VIRGIN ISLANDS

Government of the United States Virgin Islands Department of Education,

Office of the Commissioner

1834 Kongens Gade

St. Thomas, V.I. 00802