

# **UMA ONLINE SUPPLEMENT TO CATALOG**

## **VOLUME 5.8**

**Effective September 1, 2016**



**This Supplement is an integral part of the catalog and provides information on the following topics:**

**Academic Calendar**

**Office Hours**

**Administrators**

**Tuition and Fees**

**State Specific Refund Policies ( Indiana, Iowa, Oregon, and Wisconsin)**

**Faculty and Program Leadership**

**UMA ONLINE**

**3101 W. Dr. Martin Luther King Jr. Blvd.**

**Tampa, Florida 33607**

**Phone: (888) 205-2456 Fax: (888) 209-8848**

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# PROGRAM ANTICIPATED START AND END DATES

## DIPLOMA PROGRAMS

| <b>Anticipated<br/>Start Dates</b><br><small>Start dates are subject to change<br/>at the discretion of UMA.</small> | <b>Anticipated End Dates*</b>           |  |                            |
|--|---|--|----------------------------|
|  | <b>Diploma Programs</b>                 |  |                            |
|  | <b>Medical Administrative Assistant</b> | <b>Healthcare Technology &amp; Systems<br/>(as of July 20, 2015)</b> | <b>Pharmacy Technician</b> |
| 01/04/2016   | 10/09/2016                              | 05/21/2017   | 10/09/2016                 |
| 01/25/2016   | 10/30/2016                              | 10/30/2016   | 10/30/2016                 |
| 02/08/2016   | 11/13/2016                              | 11/13/2016   | 11/13/2016                 |
| 02/29/2016   | 12/04/2016                              | 12/04/2016   | 12/18/2016                 |
| 03/14/2016   | 12/18/2016                              | 07/30/2017   | 01/01/2017                 |
| 04/04/2016   | 01/22/2017                              | 08/20/2017   | 02/05/2017                 |
| 04/18/2016   | 02/05/2017                              | 09/03/2017   | 02/19/2017                 |
| 05/09/2016   | 02/26/2017                              | 09/24/2017   | 03/12/2017                 |
| 05/23/2016   | 03/12/2017                              | 02/27/2017   | 03/26/2017                 |
| 06/13/2016   | 04/02/2017                              | 03/20/2017   | 04/16/2017                 |
| 06/27/2016   | 04/16/2017                              | 04/03/2017   | 04/30/2017                 |
| 07/18/2016   | 05/07/2017                              | 04/24/2017   | 05/21/2017                 |
| 08/01/2016   | 05/21/2017                              | 05/08/2017   | 06/04/2017                 |
| 08/22/2016   | 06/11/2017                              | 05/29/2017   | 06/25/2017                 |
| 09/06/2016   | 06/25/2017                              | 06/13/2017   | 07/09/2017                 |
| 09/26/2016   | 07/16/2017                              | 07/03/2017   | 07/30/2017                 |
| 10/10/2016   | 07/30/2017                              | 07/17/2017   | 08/13/2017                 |
| 10/31/2016   | 08/20/2017                              | 08/07/2017   | 09/03/2017                 |
| 11/14/2016   | 09/03/2017                              | 09/03/2017   | 09/17/2017                 |
| 12/05/2016   | 09/24/2017                              | 09/20/2017   | 10/08/2017                 |

Start dates are subject to change at the discretion of UMA.

\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

**ASSOCIATE OF SCIENCE PROGRAMS**  
**FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

| <b>Anticipated Start Dates</b><br><small>Start dates are subject to change at the discretion of UMA.</small> | <b>Anticipated End Dates*</b>                                  |  |                                   |
|--|--|--|-----------------------------------|
|  | <b>Associate of Science Programs Except Arkansas Residents</b> |  |                                   |
|  | <b>Health Sciences - Medical Administrative Assistant</b>      | <b>Health Sciences - Medical Office and Billing Specialist</b><br><b>Health Sciences - Pharmacy Technician</b> | <b>Medical Billing and Coding</b> |
| 01/04/2016   | 07/31/2016   | 06/26/2016   | 06/26/2016                        |
| 01/25/2016   | 08/21/2016   | 07/17/2016   | 07/17/2016                        |
| 02/08/2016   | 09/04/2016   | 07/31/2016   | 07/31/2016                        |
| 02/29/2016   | 09/25/2016   | 08/21/2016   | 08/21/2016                        |
| 03/14/2016   | 10/09/2016   | 09/04/2016   | 09/04/2016                        |
| 04/04/2016   | 10/30/2016   | 09/25/2016   | 09/25/2016                        |
| 04/18/2016   | 11/13/2016   | 10/09/2016   | 10/09/2016                        |
| 05/09/2016   | 12/04/2016   | 10/30/2016   | 10/30/2016                        |
| 05/23/2016   | 12/18/2016   | 11/13/2016   | 11/13/2016                        |
| 06/13/2016   | 01/22/2017   | 12/04/2016   | 12/04/2016                        |
| 06/27/2016   | 02/05/2017   | 12/18/2016   | 12/18/2016                        |
| 07/18/2016   | 02/26/2017   | 01/22/2017   | 01/22/2017                        |
| 08/01/2016   | 03/12/2017   | 02/05/2017   | 02/05/2017                        |
| 08/22/2016   | 04/02/2017   | 02/26/2017   | 02/26/2017                        |
| 09/06/2016   | 04/16/2017   | 03/12/2017   | 04/16/2017                        |
| 09/26/2016   | 05/07/2017   | 04/02/2017   | 04/02/2017                        |
| 10/10/2016   | 05/21/2017   | 04/16/2017   | 04/16/2017                        |
| 10/31/2016   | 06/11/2017   | 05/07/2017   | 05/07/2017                        |
| 11/14/2016   | 06/25/2017   | 05/21/2017   | 05/21/2017                        |
| 12/05/2016   | 07/16/2017   | 06/11/2017   | 06/11/2017                        |

Start dates are subject to change at the discretion of UMA.

\*Reported anticipated end dates assume students will have already graduated from the corresponding UMA diploma program then transfer into the corresponding Associate of Science program to complete the required general education/elective courses.

| <b>Anticipated Start Dates</b><br><i>Start dates are subject to change at the discretion of UMA.</i> | <b>Anticipated End Dates*^</b>   |  |  |
|--|--|--|--|
|  | <b>Associate of Applied Science Programs - Arkansas Residents Only</b>                   |  |  |
|  | <b>Health Sciences - Medical Administrative Assistant<br/>Medical Billing and Coding</b> | <b>Health Sciences - Pharmacy Technician</b> | <b>Health Sciences - Medical Office and Billing Specialist</b> |
| 01/04/2016   | 07/31/2016   | 06/26/2016                                   | 06/26/2016   |
| 01/25/2016   | 08/21/2016   | 07/17/2016                                   | 07/17/2016   |
| 02/08/2016   | 09/04/2016   | 07/31/2016                                   | 07/31/2016   |
| 02/29/2016   | 09/25/2016   | 08/21/2016                                   | 08/21/2016   |
| 03/14/2016   | 10/09/2016   | 09/04/2016                                   | 09/04/2016   |
| 04/04/2016   | 10/30/2016   | 09/25/2016                                   | 09/25/2016   |
| 04/18/2016   | 11/13/2016   | 10/09/2016                                   | 11/13/2016   |
| 05/09/2016   | 12/04/2016   | 10/30/2016                                   | 10/30/2016   |
| 05/23/2016   | 12/18/2016   | 11/13/2016                                   | 11/13/2016   |
| 06/13/2016   | 01/22/2017   | 12/04/2016                                   | 12/04/2016   |
| 06/27/2016   | 02/05/2017   | 12/18/2016                                   | 12/18/2016   |
| 07/18/2016   | 02/26/2017   | 01/22/2017                                   | 01/22/2017   |
| 08/01/2016   | 03/12/2017   | 02/05/2017                                   | 02/05/2017   |
| 08/22/2016   | 04/02/2017   | 02/26/2017                                   | 02/26/2017   |
| 09/06/2016   | 04/16/2017   | 03/12/2017                                   | 03/12/2017   |
| 09/26/2016   | 05/07/2017   | 04/02/2017                                   | 04/02/2017   |
| 10/10/2016   | 05/21/2017   | 04/16/2017                                   | 04/16/2017   |
| 10/31/2016   | 06/11/2017   | 05/07/2017                                   | 05/07/2017   |
| 11/14/2016   | 06/25/2017   | 05/21/2017                                   | 05/21/2017   |
| 12/05/2016   | 07/16/2017   | 06/11/2017                                   | 06/11/2017   |

Start dates are subject to change at the discretion of UMA.

\* Reported anticipated end dates assume students will have already graduated from the corresponding UMA diploma program then transfer into the corresponding Associate of Science program to complete the required general education/elective courses.

^The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE OF SCIENCE PROGRAMS**  
**FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

| <b>Anticipated Start Dates</b><br><small>Start dates are subject to change at the discretion of UMA.</small> | <b>Anticipated End Dates**</b>  |                                      |                              |  |                                   |  |
|--|---|--------------------------------------|------------------------------|--|-----------------------------------|--|
|  | <b>Associate of Science Programs Except Arkansas Residents</b>                |                                      |                              |  |                                   |  |
|  | <b>Health and Human Services<br/><br/>Healthcare Technology &amp; Systems</b> | <b>Health Information Technology</b> | <b>Healthcare Management</b> | <b>Health Sciences - Medical Administrative Assistant<br/><br/>Health Sciences - Medical Office and Billing Specialist</b> | <b>Medical Billing and Coding</b> | <b>Health Sciences - Pharmacy Technician</b> |
| 01/04/2016   | 05/21/2017  | 06/04/2017                           | 05/21/2017                   | 03/12/2017   | 05/21/2017                        | 05/21/2017                                   |
| 01/25/2016   | 06/11/2017  | 06/25/2017                           | 06/11/2017                   | 04/02/2017   | 06/11/2017                        | 06/11/2017                                   |
| 02/08/2016   | 06/25/2017  | 07/09/2017                           | 06/25/2017                   | 04/16/2017   | 06/25/2017                        | 06/25/2017                                   |
| 02/29/2016   | 07/16/2017  | 07/30/2017                           | 07/16/2017                   | 05/07/2017   | 07/16/2017                        | 07/30/2017                                   |
| 03/14/2016   | 07/30/2017  | 08/13/2017                           | 07/30/2017                   | 05/21/2017   | 07/30/2017                        | 08/13/2017                                   |
| 04/04/2016   | 08/20/2017  | 09/03/2017                           | 08/20/2017                   | 06/11/2017   | 08/20/2017                        | 09/03/2017                                   |
| 04/18/2016   | 09/03/2017  | 09/17/2017                           | 09/03/2017                   | 06/25/2017   | 09/03/2017                        | 09/17/2017                                   |
| 05/09/2016   | 09/24/2017  | 10/08/2017                           | 09/24/2017                   | 07/16/2017   | 09/24/2017                        | 10/08/2017                                   |
| 05/23/2016   | 10/08/2017  | 10/22/2017                           | 10/08/2017                   | 07/30/2017   | 10/08/2017                        | 10/22/2017                                   |
| 06/13/2016   | 10/29/2017  | 11/12/2017                           | 10/29/2017                   | 08/20/2017   | 10/29/2017                        | 11/12/2017                                   |
| 06/27/2016   | 11/12/2017  | 11/26/2017                           | 11/12/2017                   | 09/03/2017   | 11/12/2017                        | 11/26/2017                                   |
| 07/18/2016   | 12/03/2017  | 12/17/2017                           | 12/03/2017                   | 09/24/2017   | 12/03/2017                        | 12/17/2017                                   |
| 08/01/2016   | 12/17/2017  | 12/31/2017                           | 12/17/2017                   | 10/08/2017   | 12/17/2017                        | 12/31/2017                                   |
| 08/22/2016   | 01/21/2018  | 02/04/2018                           | 01/21/2018                   | 10/29/2017   | 01/21/2018                        | 02/04/2018                                   |
| 09/06/2016   | 02/04/2018  | 02/18/2018                           | 02/04/2018                   | 11/12/2017   | 02/04/2018                        | 02/04/2018                                   |
| 09/26/2016   | 02/25/2018  | 03/11/2018                           | 02/25/2018                   | 12/03/2017   | 02/25/2018                        | 03/11/2018                                   |
| 10/10/2016   | 03/11/2018  | 03/25/2018                           | 03/11/2018                   | 12/17/2017   | 03/11/2018                        | 03/25/2018                                   |
| 10/31/2016   | 03/05/2018  | 04/01/2018                           | 04/01/2018                   | 01/21/2018   | 04/01/2018                        | 04/15/2018                                   |
| 11/14/2016   | 03/19/2018  | 04/15/2018                           | 04/15/2018                   | 02/04/2018   | 04/15/2018                        | 04/29/2018                                   |
| 12/05/2016   | 04/09/2018  | 05/06/2018                           | 05/06/2018                   | 02/25/2018   | 05/06/2018                        | 05/20/2018                                   |

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\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

| <b>Anticipated Start Dates</b><br><small>Start dates are subject to change at the discretion of UMA.</small> | <b>Anticipated End Dates*^</b>  |   |   |  |  |
|--|---|---|---|--|--|
|  | <b>Associate of Applied Science Programs--Arkansas Residents Only</b> |   |   |  |  |
|  | <b>Health Information Technology</b>                                  | <b>Healthcare Management<br/>Medical Billing and Coding</b> | <b>Health Sciences - Medical Administrative Assistant</b> | <b>Health Sciences - Medical Office and Billing Specialist</b> | <b>Health Sciences - Pharmacy Technician</b> |
| 01/04/2016   | 06/04/2017  | 05/21/2017  | 03/12/2017  | 03/12/2017   | 05/21/2017                                   |
| 01/25/2016   | 06/25/2017  | 06/11/2017  | 04/02/2017  | 04/02/2017   | 06/11/2017                                   |
| 02/08/2016   | 07/09/2017  | 06/25/2017  | 04/16/2017  | 04/16/2017   | 06/25/2017                                   |
| 02/29/2016   | 07/30/2017  | 07/16/2017  | 05/07/2017  | 05/07/2017   | 07/30/2017                                   |
| 03/14/2016   | 08/13/2017  | 07/30/2017  | 05/21/2017  | 05/21/2017   | 08/13/2017                                   |
| 04/04/2016   | 09/03/2017  | 08/20/2017  | 06/11/2017  | 06/11/2017   | 09/03/2017                                   |
| 04/18/2016   | 09/17/2017  | 09/03/2017  | 06/25/2017  | 06/25/2017   | 09/17/2017                                   |
| 05/09/2016   | 10/08/2017  | 09/24/2017  | 07/16/2017  | 07/16/2017   | 10/08/2017                                   |
| 05/23/2016   | 10/22/2017  | 10/08/2017  | 07/30/2017  | 07/30/2017   | 10/22/2017                                   |
| 06/13/2016   | 11/12/2017  | 10/29/2017  | 08/20/2017  | 08/20/2017   | 11/12/2017                                   |
| 06/27/2016   | 11/26/2017  | 11/12/2017  | 09/03/2017  | 09/03/2017   | 11/26/2017                                   |
| 07/18/2016   | 12/17/2017  | 12/03/2017  | 09/24/2017  | 09/24/2017   | 12/17/2017                                   |
| 08/01/2016   | 12/31/2017  | 12/17/2017  | 10/08/2017  | 10/08/2017   | 12/31/2017                                   |
| 08/22/2016   | 02/04/2018  | 01/21/2018  | 10/29/2017  | 10/29/2017   | 02/04/2018                                   |
| 09/06/2016   | 02/18/2018  | 02/04/2018  | 11/12/2017  | 11/12/2017   | 02/04/2018                                   |
| 09/26/2016   | 03/11/2018  | 02/25/2018  | 12/03/2017  | 12/03/2017   | 03/11/2018                                   |
| 10/10/2016   | 03/25/2018  | 03/11/2018  | 12/17/2017  | 12/17/2017   | 02/25/2018                                   |
| 10/31/2016   | 04/01/2018  | 04/01/2018  | 01/21/2018  | 01/21/2018   | 04/01/2018                                   |
| 11/14/2016   | 04/15/2018  | 04/15/2018  | 02/04/2018  | 02/04/2018   | 04/15/2018                                   |
| 12/05/2016   | 05/06/2018  | 05/06/2018  | 02/25/2018  | 02/25/2018   | 05/20/2018                                   |

Start dates are subject to change at the discretion of UMA.

\*Anticipated end dates are determined based on continuous progression through a program and include externships. Externships are based on a minimum of 30 hours per week; therefore, the actual end date may vary.

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## MODULE START AND END DATES

Locate your program’s start date in either Track A or Track B. Your module start and end dates follow the associated track.

| TRACK A                    |                            |
|----------------------------|----------------------------|
| Module Start Date          | Module End Date            |
| Monday, January 26, 2015   | Sunday, March 01, 2015     |
| Monday, March 02, 2015     | Sunday, April 05, 2015     |
| Monday, April 06, 2015     | Sunday, May 10, 2015       |
| Monday, May 11, 2015       | Sunday, June 14, 2015      |
| Monday, June 15, 2015      | Sunday, July 19, 2015      |
| Monday, July 20, 2015      | Sunday, August 23, 2015    |
| Monday, August 24, 2015    | Sunday, September 27, 2015 |
| Monday, September 28, 2015 | Sunday, November 01, 2015  |
| Monday, November 02, 2015  | Sunday, December 06, 2015  |
| Monday, December 07, 2015  | Sunday, January 24, 2016   |
| Monday, January 25, 2016   | Sunday, February 28, 2016  |
| Monday, February 29, 2016  | Sunday, April 03, 2016     |
| Monday, April 04, 2016     | Sunday, May 08, 2016       |
| Monday, May 09, 2016       | Sunday, June 12, 2016      |
| Monday, June 13, 2016      | Sunday, July 17, 2016      |
| Monday, July 18, 2016      | Sunday, August 21, 2016    |
| Monday, August 22, 2016    | Sunday, September 25, 2016 |
| Monday, September 26, 2016 | Sunday, October 30, 2016   |
| Monday, October 31, 2016   | Sunday, December 04, 2016  |
| Monday, December 05, 2016  | Sunday, January 22, 2017   |
| Monday, January 23, 2017   | Sunday, February 26, 2017  |
| Monday, February 27, 2017  | Sunday, April 02, 2017     |
| Monday, April 03, 2017     | Sunday, May 07, 2017       |
| Monday, May 08, 2017       | Sunday, June 11, 2017      |
| Monday, June 12, 2017      | Sunday, July 16, 2017      |
| Monday, July 17, 2017      | Sunday, August 20, 2017    |
| Monday, August 21, 2017    | Sunday, September 24, 2017 |
| Monday, September 25, 2017 | Sunday, October 29, 2017   |
| Monday, October 30, 2017   | Sunday, December 03, 2017  |
| Monday, December 04, 2017  | Sunday, January 21, 2018   |
| Monday, January 22, 2018   | Sunday, February 25, 2018  |
| Monday, February 26, 2018  | Sunday, April 01, 2018     |
| Monday, April 02, 2018     | Sunday, May 06, 2018       |
| Monday, May 07, 2018       | Sunday, June 10, 2018      |
| Monday, June 11, 2018      | Sunday, July 15, 2018      |
| Monday, July 16, 2018      | Sunday, August 19, 2018    |
| Monday, August 20, 2018    | Sunday, September 23, 2018 |
| Monday, September 24, 2018 | Sunday, October 28, 2018   |
| Monday, October 29, 2018   | Sunday, December 02, 2018  |
| Monday, December 03, 2018  | Sunday, January 20, 2019   |

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| TRACK B                     |                            |
|-----------------------------|----------------------------|
| Module Start Date           | Module End Date            |
| Monday, January 05, 2015    | Sunday, February 08, 2015  |
| Monday, February 09, 2015   | Sunday, March 15, 2015     |
| Monday, March 16, 2015      | Sunday, April 19, 2015     |
| Monday, April 20, 2015      | Sunday, May 24, 2015       |
| Tuesday, May 26, 2015       | Sunday, June 28, 2015      |
| Monday, June 29, 2015       | Sunday, August 02, 2015    |
| Monday, August 03, 2015     | Sunday, September 06, 2015 |
| Tuesday, September 08, 2015 | Sunday, October 11, 2015   |
| Monday, October 12, 2015    | Sunday, November 15, 2015  |
| Monday, November 16, 2015   | Sunday, December 20, 2015  |
| Monday, January 04, 2016    | Sunday, February 07, 2016  |
| Monday, February 08, 2016   | Sunday, March 13, 2016     |
| Monday, March 14, 2016      | Sunday, April 17, 2016     |
| Monday, April 18, 2016      | Sunday, May 22, 2016       |
| Monday, May 23, 2016        | Sunday, June 26, 2016      |
| Monday, June 27, 2016       | Sunday, July 31, 2016      |
| Monday, August 01, 2016     | Sunday, September 04, 2016 |
| Tuesday, September 06, 2016 | Sunday, October 09, 2016   |
| Monday, October 10, 2016    | Sunday, November 13, 2016  |
| Monday, November 14, 2016   | Sunday, December 18, 2016  |
| Tuesday, January 03, 2017   | Sunday, February 05, 2017  |
| Monday, February 06, 2017   | Sunday, March 12, 2017     |
| Monday, March 13, 2017      | Sunday, April 16, 2017     |
| Monday, April 17, 2017      | Sunday, May 21, 2017       |
| Monday, May 22, 2017        | Sunday, June 25, 2017      |
| Monday, June 26, 2017       | Sunday, July 30, 2017      |
| Monday, July 31, 2017       | Sunday, September 03, 2017 |
| Tuesday, September 05, 2017 | Sunday, October 08, 2017   |
| Monday, October 09, 2017    | Sunday, November 12, 2017  |
| Monday, November 13, 2017   | Sunday, December 17, 2017  |
| Tuesday, January 02, 2018   | Sunday, February 04, 2018  |
| Monday, February 05, 2018   | Sunday, March 11, 2018     |
| Monday, March 12, 2018      | Sunday, April 15, 2018     |
| Monday, April 16, 2018      | Sunday, May 20, 2018       |
| Monday, May 21, 2018        | Sunday, June 24, 2018      |
| Monday, June 25, 2018       | Sunday, July 29, 2018      |
| Monday, July 30, 2018       | Sunday, September 02, 2018 |
| Tuesday, September 04, 2018 | Sunday, October 07, 2018   |
| Monday, October 08, 2018    | Sunday, November 11, 2018  |
| Monday, November 12, 2018   | Sunday, December 16, 2018  |
| Monday, December 17, 2018   | Sunday, February 03, 2019  |



## HOLIDAY SCHEDULE\*

### 2016

|                                       |                             |
|---------------------------------------|-----------------------------|
| January 18, 2016                      | Martin Luther King Jr., Day |
| May 30, 2016                          | Memorial Day                |
| July 4, 2016                          | Independence Day            |
| September 5, 2016                     | Labor Day                   |
| November 24, 2016 – November 25, 2016 | Thanksgiving Break          |
| December 19, 2016 – January 2, 2017   | Winter Break                |

### 2017

|                                       |                             |
|---------------------------------------|-----------------------------|
| January 16, 2017                      | Martin Luther King Jr., Day |
| May 29, 2017                          | Memorial Day                |
| July 4, 2017                          | Independence Day            |
| September 4, 2017                     | Labor Day                   |
| November 23, 2017 – November 24, 2017 | Thanksgiving Break          |
| December 18, 2017 – January 1, 2018   | Winter Break                |

Support is available to UMA's online students on all dates but those listed above.

\*Schedules for students on an externship may vary.

## OFFICE HOURS\*

Phone: (888) 205-2456

Fax: (888) 209-8848

Monday – Thursday:

8 a.m. – 8 p.m.

Friday:

9 a. m. – 5 p.m.

Saturday and Sunday

CLOSED

\*Individual departments may schedule hours that are different than the main office, and in some cases, are available for extended evening and weekend support.

## ADMINISTRATORS

**Derek Apanovitch**, President

**Geordie Hyland**, Sr. Vice President, Campus Operations

**Julene Robinson**, Vice Provost, Programs & Academic Affairs

**Amanda Smith**, Vice Provost, Curriculum and Academic Services

**Rebecca Sarlo**, Dean of Institutional Effectiveness

**Scott Sarrett**, Vice President of Learner Services

**April Neumann**, Vice President of Career Services

**Michael Becker**, Senior Vice President of Online Admissions

**Elizabeth Accomando**, Senior Director of Student Finance

**Mathew W. Goody**, Director, Registrar

**Vandy Pacetti-Donelson**, Librarian

**TUITION AND FEES**  
**(FOR MILITARY PRICING, PLEASE REFER TO PAGES 12 - 17.)**

**DIPLOMA PROGRAMS**

**COST CALCULATED AT \$430 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs  
 are charged at full tuition equal to the original cost of the course being retaken.

(UMA in enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Diploma Programs                      | Credits | Tuition  | Books    | Total Cost |
|---------------------------------------|---------|----------|----------|------------|
| Healthcare Technology & Systems       | 37.0    | \$15,910 | Included | \$15,910   |
| Medical Billing and Coding            | 39.0    | \$16,770 | Included | \$16,770   |
| Medical Office and Billing Specialist | 38.0    | \$16,340 | Included | \$16,340   |
| Pharmacy Technician                   | 37.5    | \$16,125 | Included | \$16,125   |

**COST CALCULATED AT \$2,042.50 PER COURSE**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

| Diploma Program                  | Number<br>Of Courses | Credits | Tuition  | Books    | Total<br>Cost |
|----------------------------------|----------------------|---------|----------|----------|---------------|
| Medical Administrative Assistant | 8                    | 36.0    | \$16,340 | Included | \$16,340      |

**ASSOCIATE OF SCIENCE PROGRAMS**  
**(FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

**COST CALCULATED AT \$430 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Associate of Science<br>Associate of Applied Science (Arkansas)<br>(For <u>Graduates</u> of Corresponding<br>UMA Diploma Programs) | Credits | Tuition  | Books    | Credit for<br>Graduates of<br>Corresponding<br>UMA Diploma<br>Program | Total<br>Cost |
|--|---------|----------|----------|---|---------------|
| Health Sciences – Healthcare Technology & Systems  | 61.0    | \$26,230 | Included | -\$15,910   | \$10,320      |
| Health Sciences – Medical Administrative Assistant   | 60.0    | \$26,660 | Included | -\$16,340   | \$10,320      |
| Health Sciences – Medical Office and Billing Specialist  | 62.0    | \$26,660 | Included | -\$16,340   | \$10,320      |
| Health Sciences – Pharmacy Technician  | 61.5    | \$26,445 | Included | -\$16,125   | \$10,320      |
| Medical Billing and Coding   | 63.0    | \$27,090 | Included | -\$16,770   | \$10,320      |
| Medical Billing and Coding (Arkansas Residents)*   | 66.0    | \$28,380 | Included | -\$16,770   | \$11,610      |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE OF SCIENCE PROGRAMS**  
**(FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

| <b>COST CALCULATED PER COURSE</b>  |   |
|--|---|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees are charged at full tuition equal to the original cost of the course being retaken. |   |
| <b>Core Courses</b>  | <b>General Education and Elective Courses</b> |
| \$2,042.50 Per Course  | \$1,290 Per Course                            |

| <b>Associate of Science Program</b>                | <b>Number of Courses</b> | <b>Credits</b> | <b>Tuition</b>                         | <b>Books</b> | <b>Total Cost</b> |
|--|--------------------------|----------------|--|--------------|-------------------|
| Health Sciences - Medical Administrative Assistant | <u>Core</u><br>8         | 60.0           | <u>Core Courses</u><br>\$16,340        | Included     | \$26,660          |
|  | <u>GE/Elective</u><br>8  |                | <u>GE/Elective Courses</u><br>\$10,320 |              |                   |

| <b>COST CALCULATED AT \$430 PER CREDIT HOUR</b>  |
|--|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees for all programs except Health Sciences - Pharmacy Technician are charged at full tuition equal to the original cost of the course being retaken. |
| (UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)  |

| <b>Associate of Science/Associate of Applied Science (Arkansas) Programs</b> | <b>Credits</b> | <b>Tuition</b> | <b>Books</b> | <b>Total Cost</b> |
|--|----------------|----------------|--------------|-------------------|
| Health and Human Services  | 64.0           | \$27,520       | Included     | \$27,520          |
| Health Information Technology  | 63.5           | \$27,305       | Included     | \$27,305          |
| Health Information Technology (Arkansas Residents)*                          | 66.5           | \$28,595       | Included     | \$28,595          |
| Healthcare Management  | 66.0           | \$28,380       | Included     | \$28,380          |
| Healthcare Management (Arkansas Residents)*                                  | 69.0           | \$29,670       | Included     | \$29,670          |
| Health Sciences – Healthcare Technology & Systems                            | 61.0           | \$26,230       | Included     | \$26,230          |
| Health Sciences – Medical Office and Billing Specialist                      | 62.0           | \$26,660       | Included     | \$26,660          |
| Health Sciences - Pharmacy Technician  | 61.5           | \$26,445       | Included     | \$26,445          |
| Medical Billing and Coding   | 63.0           | \$27,090       | Included     | \$27,090          |
| Medical Billing and Coding (Arkansas Residents)*                             | 66.0           | \$28,380       | Included     | \$28,380          |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## TUITION AND FEES - MILITARY ONLY

UMA is pleased to support the United States military by providing special pricing for students who are eligible military students. Eligible military students are defined as those students who are Veterans, active duty military (Army, Navy, Air Force, Marine Corps and Coast Guard), National Guard or the Reserves and spouses and dependents of veterans and active duty military. All students seeking the following special military-based pricing must provide acceptable documentation of qualifying criteria.

### FOR VETERANS AND SPOUSES/DEPENDENTS OF VETERANS AND ACTIVE DUTY WHO QUALIFY FOR VA EDUCATIONAL BENEFITS

Pricing includes anyone using Chapters 30, 31, 32, 33 or 35, VA Benefits or the GI Bill.

## DIPLOMA PROGRAMS – MILITARY ONLY

### COST CALCULATED AT \$380 PER CREDIT HOUR

Tuition cost varies when courses are failed and must be repeated.  
Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Diploma Programs                      | Credits | Tuition  | Books    | Total Cost |
|---------------------------------------|---------|----------|----------|------------|
| Healthcare Technology & Systems       | 37.0    | \$14,060 | Included | \$14,060   |
| Medical Billing and Coding            | 39.0    | \$14,820 | Included | \$14,820   |
| Medical Office and Billing Specialist | 38.0    | \$14,440 | Included | \$14,440   |
| Pharmacy Technician                   | 37.5    | \$14,250 | Included | \$14,250   |

### COST CALCULATED AT \$1,805 PER COURSE

Tuition cost varies when courses are failed and must be repeated.  
Retake fees are charged at full tuition equal to the original cost of the course being retaken.

| Diploma Program                  | Number of Courses | Credits | Tuition  | Books    | Total Cost |
|----------------------------------|-------------------|---------|----------|----------|------------|
| Medical Administrative Assistant | 8                 | 36.0    | \$14,440 | Included | \$14,440   |

**ASSOCIATE OF SCIENCE PROGRAMS – MILITARY ONLY**  
**FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

**COST CALCULATED AT \$380 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Associate of Science<br>Associate of Applied Science (Arkansas)<br>(For <u>Graduates</u> of Corresponding<br>UMA Diploma Programs) | Credits | Tuition  | Books    | Credit for<br>Graduates of<br>Corresponding<br>UMA Diploma<br>Program | Total<br>Cost |
|--|---------|----------|----------|---|---------------|
| Health Sciences – Healthcare Technology & Systems  | 61.0    | \$23,180 | Included | -\$14,060   | \$9,120       |
| Health Sciences - Medical Administrative Assistant   | 60.0    | \$23,560 | Included | -\$14,440   | \$9,120       |
| Health Sciences – Medical Office and Billing Specialist  | 62.0    | \$23,560 | Included | -\$14,440   | \$9,120       |
| Health Sciences – Pharmacy Technician  | 61.5    | \$23,370 | Included | -\$14,250   | \$9,120       |
| Medical Billing and Coding   | 63.0    | \$23,940 | Included | -\$14,820   | \$9,120       |
| Medical Billing and Coding (Arkansas Residents)*   | 66.0    | \$25,080 | Included | -\$14,820   | \$10,260      |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE OF SCIENCE PROGRAMS – MILITARY ONLY**  
**(FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

| <b>COSTS PER COURSE</b>  |   |
|--|---|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees are charged at full tuition equal to the original cost of the course being retaken. |   |
| <b>Core Courses</b>  | <b>General Education and Elective Courses</b> |
| \$1,805 Per Course   | \$1,140 Per Course                            |

| <b>Associate of Science Program</b>                | <b>Number of Courses</b> | <b>Credits</b> | <b>Tuition</b>                        | <b>Books</b> | <b>Total Cost</b> |
|--|--------------------------|----------------|---------------------------------------|--------------|-------------------|
| Health Sciences - Medical Administrative Assistant | <u>Core</u><br>8         | 60.0           | <u>Core Courses</u><br>\$14,440       | Included     | \$23,560          |
|  | <u>GE/Elective</u><br>8  |                | <u>GE/Elective Courses</u><br>\$9,120 |              |                   |

| <b>COST CALCULATED AT \$380 PER CREDIT HOUR</b>  |  |
|--|--|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees for all programs except Health Sciences – Pharmacy Technician are charged at full tuition equal to the original cost of the course being retaken. |  |
| (UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs’ section of the UMA catalog.)  |  |

| <b>Associate of Science/Associate of Applied Science (Arkansas) Programs</b> | <b>Credits</b> | <b>Tuition</b> | <b>Books</b> | <b>Total Cost</b> |
|--|----------------|----------------|--------------|-------------------|
| Health and Human Services  | 64.0           | \$24,320       | Included     | \$24,320          |
| Health Information Technology  | 63.5           | \$24,130       | Included     | \$24,130          |
| Health Information Technology (Arkansas Residents)*                          | 66.5           | \$25,270       | Included     | \$25,270          |
| Healthcare Management  | 66.0           | \$25,080       | Included     | \$25,080          |
| Healthcare Management (Arkansas Residents)*                                  | 69.0           | \$26,220       | Included     | \$26,220          |
| Health Sciences – Healthcare Technology & Systems                            | 61.0           | \$23,180       | Included     | \$23,180          |
| Health Sciences – Medical Office and Billing Specialist                      | 62.0           | \$23,560       | Included     | \$23,560          |
| Health Sciences - Pharmacy Technician  | 61.5           | \$23,370       | Included     | \$23,370          |
| Medical Billing and Coding   | 63.0           | \$23,940       | Included     | \$23,940          |
| Medical Billing and Coding (Arkansas Residents)*                             | 66.0           | \$25,080       | Included     | \$25,080          |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

## TUITION AND FEES - MILITARY ONLY

### FOR ACTIVE DUTY, NATIONAL GUARD, RESERVES

#### DIPLOMA PROGRAMS – MILITARY ONLY

##### COST CALCULATED AT \$330 PER CREDIT HOUR

Tuition cost varies when courses are failed and must be repeated.  
Retake fees for the Medical Billing and Coding and Medical Office and Billing Specialist programs are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Diploma Programs                      | Credits | Tuition  | Books     | Total Cost |
|---------------------------------------|---------|----------|-----------|------------|
| Healthcare Technology & Systems       | 37.0    | \$12,210 | No Charge | \$12,210   |
| Medical Billing and Coding            | 39.0    | \$12,870 | No Charge | \$12,870   |
| Medical Office and Billing Specialist | 38.0    | \$12,540 | No Charge | \$12,540   |
| Pharmacy Technician                   | 37.5    | \$12,375 | No Charge | \$12,375   |

##### COST CALCULATED AT \$1,567.50 PER COURSE

Tuition cost varies when courses are failed and must be repeated.  
Retake fees are charged at full tuition equal to the original cost of the course being retaken.

| Diploma Program                  | Number of Courses | Credits | Tuition  | Books     | Total Cost |
|----------------------------------|-------------------|---------|----------|-----------|------------|
| Medical Administrative Assistant | 8                 | 36.0    | \$12,540 | No Charge | \$12,540   |



**ASSOCIATE OF SCIENCE PROGRAMS – MILITARY ONLY**  
**FOR GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS**

**COST CALCULATED AT \$330 PER CREDIT HOUR**

Tuition cost varies when courses are failed and must be repeated.  
 Retake fees are charged at full tuition equal to the original cost of the course being retaken.

(UMA enrolls in selected states. Refer to the Enrollment Classifications  
 and State Disclosures for Pharmacy Technician Programs' section of the UMA catalog.)

| Associate of Science<br>Associate of Applied Science (Arkansas)<br>(For <u>Graduates</u> of Corresponding<br>UMA Diploma Programs) | Credits | Tuition  | Books     | Credit for<br>Graduates of<br>Corresponding<br>UMA Diploma<br>Program | Total<br>Cost |
|--|---------|----------|-----------|---|---------------|
| Health Sciences – Healthcare Technology & Systems  | 61.0    | \$20,130 | No Charge | -\$12,210   | \$7,920       |
| Health Sciences - Medical Administrative Assistant   | 60.0    | \$20,460 | No Charge | -\$12,540   | \$7,920       |
| Health Sciences – Medical Office and Billing Specialist  | 62.L.0  | \$20,460 | No Charge | -\$12,540   | \$7,920       |
| Health Sciences – Pharmacy Technician  | 61.5    | \$20,295 | No Charge | -\$12,375   | \$7,920       |
| Medical Billing and Coding   | 63.0    | \$20,790 | No Charge | -\$12,870   | \$7,920       |
| Medical Billing and Coding (Arkansas Residents)*   | 66.0    | \$21,780 | No Charge | -\$12,870   | \$8,910       |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

**ASSOCIATE OF SCIENCE PROGRAMS – MILITARY ONLY**  
**(FOR NON-GRADUATES OF CORRESPONDING UMA DIPLOMA PROGRAMS)**

| <b>COST PER COURSE</b>   |   |
|--|---|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees are charged at full tuition equal to the original cost of the course being retaken. |   |
| <b>Core Courses</b>  | <b>General Education and Elective Courses</b> |
| \$1,567.50 Per Course  | \$990 Per Course                              |

| <b>Associate of Science Programs</b>               | <b>Number of Courses</b> | <b>Credits</b> | <b>Tuition</b>             | <b>Books</b> | <b>Total Cost</b> |
|--|--------------------------|----------------|----------------------------|--------------|-------------------|
| Health Sciences - Medical Administrative Assistant | <u>Core</u>              | 60.0           | <u>Core Courses</u>        | No Charge    | \$20,460          |
|  | 8                        |                | \$12,540                   |              |                   |
|  | <u>GE/Elective</u>       |                | <u>GE/Elective Courses</u> |              |                   |
|  | 8                        |                | \$7,920                    |              |                   |

| <b>COST CALCULATED AT \$330 PER CREDIT HOUR</b>  |
|--|
| Tuition cost varies when courses are failed and must be repeated.<br>Retake fees for all programs except Health Sciences – Pharmacy Technician are charged at full tuition equal to the original cost of the course being retaken. |
| (UMA enrolls in selected states. Refer to the Enrollment Classifications and State Disclosures for Pharmacy Technician Programs’ section of the UMA catalog.)  |

| <b>Associate of Science/Associate of Applied Science (Arkansas) Programs</b> | <b>Credits</b> | <b>Tuition</b> | <b>Books</b> | <b>Total Cost</b> |
|--|----------------|----------------|--------------|-------------------|
| Health and Human Services  | 64.0           | \$21,120       | No Charge    | \$21,120          |
| Health Information Technology  | 63.5           | \$20,955       | No Charge    | \$20,955          |
| Health Information Technology (Arkansas Residents)*                          | 66.5           | \$21,945       | No Charge    | \$21,945          |
| Healthcare Management  | 66.0           | \$21,780       | No Charge    | \$21,780          |
| Healthcare Management (Arkansas Residents)*                                  | 69.0           | \$22,770       | No Charge    | \$22,770          |
| Health Sciences – Healthcare Technology & Systems                            | 61.0           | \$20,130       | No Charge    | \$20,130          |
| Health Sciences – Medical Office and Billing Specialist                      | 62.0           | \$20,460       | No Charge    | \$20,460          |
| Health Sciences - Pharmacy Technician  | 61.5           | \$20,295       | No Charge    | \$20,295          |
| Medical Billing and Coding   | 63.0           | \$20,790       | No Charge    | \$20,790          |
| Medical Billing and Coding (Arkansas Residents)*                             | 66.0           | \$21,780       | No Charge    | \$21,780          |

\*The Arkansas Higher Education Coordinating Board has requirements for coursework that are not contained in UMA programs for other states. Therefore, Arkansas residents must meet program requirements that are slightly different.

# REFUND POLICIES FOR INDIANA, IOWA, OREGON, AND WISCONSIN

## INDIANA RESIDENT'S REFUND POLICIES

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR ALL PROGRAMS FOR INDIANA RESIDENTS**

A student who resides in Indiana and who ceases enrollment at UMA is subject to the pro rata tuition refund calculation as outlined below, which is based upon the amount of assignments completed in a course. If a student is subject to a refund adjustment of tuition, UMA will adjust the student's account ledger with the proper associated percentage.

- Prior to the first day of a course, a student receives a refund of 100% of tuition charges.
- After the first day of the course until the student completes 10% of the assignments, a student receives a tuition adjustment of 90% of the course charge.
- After completing 10% of the assignments, but prior to completing 25% of the assignments, a student receives a tuition adjustment of 75% of the course charge.
- After completing 25% of the assignments but prior to completing 50% of the assignments, a student receives a tuition adjustment of 50% of the course charge.
- After completing 50% of the assignments but prior to completing 75% of the assignments, a student receives a tuition adjustment of 25% of the course charge.
- After completing 75% of assignments, a student receives no tuition adjustment.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## **IOWA RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR NON-TERM PROGRAMS FOR IOWA RESIDENTS**

Pertains to the following programs:

- Pharmacy Technician (Online)
- Health Sciences – Pharmacy Technician (Online)

If students cease enrollment at UMA, the following policies apply:

- If students are cancelled by UMA, all tuition and fees charged are refunded. If a student cancels (other than an active duty military student) and physical textbooks provided by UMA are not returned, students are assessed a book fee for physical textbooks.
- Tuition is charged per payment period for all courses scheduled for that payment period.

If students cease enrollment at UMA between day eight and the end of the payment period, students receive a pro rata refund of tuition as follows:

- The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a payment period by the number of calendar days in the payment period in which the withdrawal occurred.
- The number of calendar days in a payment period is defined as the number of calendar days from the start of a payment period until the last day of the last course a student was scheduled to attend in the payment period (inclusive of holidays).
- Students withdrawing on the payment period ending date do not receive any tuition refund.
- Refunds are rounded to the nearest dollar.
- Refunds are provided to the student within forty-five calendar days after the school determines the student withdrew.

Students who are members of the National Guard, United States reserve force or state militia \*and spouses of deployed service members with a dependent child who must withdraw from UMA because they have been ordered to state military service or federal service or duty are entitled to their choice of the following adjustments to their charges at their time of withdrawal:

- A student meeting the above eligibility requirements may withdraw from his/her entire registration and receive a full refund of tuition and mandatory fees; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for course grades and/or incompletes that shall be completed by the student at a later date. If such arrangements are made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for some course grades and/or incompletes that shall be completed by the student at a later date. If such an arrangement is made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

If, at any time, a student terminates his/her enrollment due to the student's physical incapacity or due to the transfer of a student's spouse's employment to another city, the terminating student shall receive a pro rata refund of tuition in an amount equal to the amount of tuition multiplied by the ratio of the remaining number of calendar days to the total calendar days in the term for which the student has been charged.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

\*Underscore indicates retroactive to July 19, 2013.

### **PRO RATA REFUND CALCULATION FOR STANDARD TERM PROGRAMS FOR IOWA RESIDENTS**

Pertains to the following programs:

- Health Sciences Concentrations (Associate Degree):
  - Healthcare Technology & Systems
  - Medical Administrative Assistant
  - Medical Office and Billing Specialist
- Health and Human Services (Associate Degree)
- Health Information Technology (Associate Degree)
- Healthcare Management (Associate Degree)
- Healthcare Technology & Systems (Diploma)
- Medical Administrative Assistant (Diploma)
- Medical Billing and Coding (Associate Degree)
- Medical Billing and Coding (Diploma)
- Medical Office and Billing Specialist (Diploma)

If students cease enrollment at UMA, the following policies apply:

- If students are cancelled by UMA, all tuition and fees charged are refunded. If a student cancels (other than an active duty military student) and physical textbooks provided by UMA are not returned, students are assessed a book fee for those physical textbooks.
- Tuition is charged per term for all courses scheduled for that term.

If students cease enrollment at UMA between day eight and the end of the term, students receive a pro rata refund of tuition as follows:

- The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a term by the number of calendar days in the term in which the withdrawal occurred.
- The number of calendar days in a term is defined as the number of calendar days from the start of a term until the last day of the last course a student was scheduled to attend in the term (inclusive of holidays).
- Students withdrawing on the last date of the term date do not receive a refund.
- Refunds are rounded to the nearest dollar.
- Refunds are provided to the student within forty-five calendar days after the school determines the student withdrew.

Students who are members of the National Guard, United States reserve force or state militia \*and spouses of deployed service members with a dependent child who must withdraw from UMA because they have been

ordered to state military service or federal service or duty are entitled to their choice of the following adjustments to their charges at their time of withdrawal:

- A student meeting the above eligibility requirements may withdraw from his/her entire registration and receive a full refund of tuition and mandatory fees; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for course grades and/or incompletes that shall be completed by the student at a later date. If such arrangements are made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for the courses in full; or
- A student meeting the above eligibility requirements may make arrangements with his/her instructors for some course grades and/or incompletes that shall be completed by the student at a later date. If such an arrangement is made, the student's registration shall remain intact and tuition and mandatory fees shall be assessed for those courses. Any course for which arrangements cannot be made for grades or incompletes shall be considered dropped and the tuition and mandatory fees for the course refunded.

If, at any time, a student terminates his/her enrollment due to the student's physical incapacity or due to the transfer of a student's spouse's employment to another city, the terminating student shall receive a pro rata refund of tuition in an amount equal to the amount of tuition multiplied by the ratio of the remaining number of calendar days to the total calendar days in the term for which the student has been charged.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

\*Underscore indicates retroactive to July 19, 2013.

## **OREGON RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR ALL PROGRAMS FOR OREGON RESIDENTS**

A student who resides in Oregon who ceases enrollment at UMA receives a tuition refund as follows. If a student's termination date is:

- Prior to the first day of a course and if a student does not begin attendance during the first seven calendar days of a program, a student receives a refund of 100% of tuition charges.
- During the first seven calendar days of a course, a student receives a refund of 80% of tuition charges.
- After the first seven calendar days of a course, during the second week of the course, a student receives a refund of 60% of tuition charges.
- During the third week of a course, a student receives a refund of 40% of tuition charges.
- During the fourth week of a course or later, a student receives no refund of tuition charges.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## **WISCONSIN RESIDENT'S REFUND POLICIES**

### **REFUND POLICY FOR A STUDENT'S FIRST CLASS WITH UMA**

Aside from refunds required under applicable law, for students in their first class in a new UMA enrollment and students who are in their first course after re-entering into UMA, UMA voluntarily refunds all tuition and fees for the first course if the student does not continue on at UMA in a second course in that enrollment. If a student has received physical textbooks, UMA will charge a textbook fee. Such students who have received physical textbooks through UMA may receive a full or partial refund for the books if returned to UMA, depending on the condition of the returned books. As part of the refund practice described in this paragraph, UMA sends back all Title IV aid to its funding source and does not seek repayment from students for tuition and fees incurred in the first course.

For all students in courses other than their first course at UMA, the other provisions in the Refund Policies below apply to determine the appropriate refund amount.

### **PRO RATA REFUND CALCULATION FOR STANDARD TERM PROGRAMS FOR WISCONSIN RESIDENTS**

Pertains to the following programs:

- Health and Human Services (Associate Degree)
- Health Information Technology (Associate Degree)
- Health Sciences (with Concentrations except Pharmacy Technician) (Associate Degree)
- Healthcare Management (Associate Degree)
- Medical Billing and Coding (Associate Degree)
- Healthcare Technology & Systems (Diploma)
- Medical Administrative Assistant (Diploma)
- Medical Billing and Coding (Diploma)
- Medical Office and Billing Specialist (Diploma)

A student who resides in Wisconsin and who ceases enrollment at UMA receives a tuition refund as follows. If a student's termination date is:

- Prior to the first day of a course and if a student does not begin attendance during the first seven calendar days of a program, a student receives a refund of 100% of tuition charges.
- During the first seven calendar days of a course, a student receives a refund of 80% of tuition charges.
- After the first seven calendar days of a course, during the second week of the course, a student receives a refund of 60% of tuition charges.
- During the third week of a course, a student receives a refund of 40% of tuition charges.
- During the fourth week of a course or later, a student receives no refund of tuition charges.

### **PRO RATA REFUND CALCULATION FOR NON-TERM PROGRAMS FOR WISCONSIN RESIDENTS**

Pertains to the following programs:

- Pharmacy Technician (Diploma)
- Health Sciences – Pharmacy Technician (Associate Degree)

UMA may make special arrangements to provide a fair and equitable refund to a student, on a case-by-case basis, when a student is suffering extenuating circumstances and is unable to continue his/her studies.

Students enrolled in UMA non-term programs are billed by payment period.

For any full academic year, the charges are divided equally for each payment period (with the exception of the Health Sciences – Pharmacy Technician Associate Degree and Pharmacy Technician Diploma programs). For any academic year that does not meet the standard academic year definition and consists of multiple payment periods, the charges will be prorated for each payment period based on the number of credits assigned to the payment period.

Students enrolled in the Health Sciences – Pharmacy Technician Associate Degree and Pharmacy Technician Diploma programs are charged based on the number of credit hours assigned to each payment period for all academic years.



A student withdrawing from a program receives a pro rata refund based on the percentage of the student's completion of his/her current payment period as follows:

- If students withdraw under the UMA withdrawal process before the start of a payment period for which they have been charged, a student receives a refund of 100% of tuition charges.
- If students withdraw under the UMA withdrawal process after the start of a payment period for which they have been charged but before or at the 60% completion of the payment period, students are issued a pro rata refund as follows:
  - The pro rata amount of tuition refunded is determined by dividing the number of calendar days remaining after a student's last date of attendance in a payment period by the number of calendar days in the payment period in which the withdrawal occurred.
  - The number of calendar days in a payment period is defined as the number of calendar days from the start of a payment period until the last day of the last course a student was scheduled to attend in the payment period. Scheduled breaks of 5 calendar days or more and periods of Leave of Absence are excluded from the calculation.
- After the completion of 60% of a payment period, tuition is 100% earned, and no tuition refund is made.

UMA is required to perform institutional refund calculations (pro-rata) for all students who withdraw or are withdrawn from UMA including for the failure to return from an approved leave of absence. The institutional refund policy is in addition to the Return of Title IV Funds refund calculation. UMA performs all institutional refund calculations within thirty (30) calendar days of the date of determination the student withdrew or was withdrawn. Refund calculations are based on the student's last date of attendance. If the student is owed a refund from the institutional refund calculation, UMA will process the necessary refund within thirty (30) calendar days. UMA returns unearned federal student aid within 45 calendar days of the date of determination the student withdrew or was withdrawn. Students are responsible for any balance due on their accounts as a result of withdrawal from UMA.

## FACULTY AND PROGRAM LEADERSHIP

| ONLINE PROGRAM KEY CODES                                |              |
|---|--------------|
| DIPLOMA PROGRAMS  |              |
| PROGRAM NAME  | PROGRAM CODE |
| Healthcare Technology & Systems                         | HTS          |
| Medical Administrative Assistant                        | MAA          |
| Medical Billing and Coding                              | MBC          |
| Medical Office and Billing Specialist                   | MOBS         |
| Pharmacy Technician                                     | PHT          |
| ASSOCIATE OF SCIENCE PROGRAMS                           |              |
| PROGRAM NAME  | PROGRAM CODE |
| Healthcare Management                                   | HCM          |
| Health and Human Services                               | HHS          |
| Health Information Technology                           | HIT          |
| Health Sciences – Healthcare Technology & Systems       | HS – HTS     |
| Health Sciences – Medical Administrative Assistant      | HS – MAA     |
| Health Sciences – Medical Office and Billing Specialist | HS – MOBS    |
| Health Sciences – Pharmacy Technician                   | HS – PHT     |
| Medical Billing and Coding                              | MBC – A      |

**Acosta, Liliana - ICS**

MAED/AET Adult Education and Training – University of Phoenix

BA Health Care Administration – Ashford University  
 Diploma Medical Insurance Billing and Coding (M) – Everest Institute

*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS*

**Adside, Diane – RN**

MS Nursing/Educator - Chamberlain College of Nursing  
 BS Nursing RN to BSN - Chamberlain College of Nursing  
 AS Nursing, Associate Degree, R.N. (Generic) - Miami-Dade Community College

*Adjunct Instructor - HHS, HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Adside, Nicole - RN**

BS Nursing - Chamberlain College of Nursing  
 BHSA Health Services Administration - CEPH Accredited/Minor - International Relations - Florida International University

*Adjunct Instructor – HHS, HTS, HS-HTS, HS-MAA, MAA*

**Agressott, Nina**

MSP Specialization in Industrial/Organizational Psychology  
 Capella University

BA Communication/Interpersonal & Organizational - University of South Florida

AA General Education requirements met - University of South Florida

*Adjunct Instructor - MAA, (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Allen, Loriann – CPC, COC**

BS Health Care Management– Clayton State University  
 AS General Studies - Georgia Perimeter College

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Allen, Mamie – CPC**

MSA Organizational Management – Trinity Washington University

BSHS Health Management – Howard University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Anderson, Nicole**

MPH Behavioral Health Sci - Indiana University  
 BSPH Health Administration - Indiana University

*Adjunct Instructor - HHS*

**Arceneaux-Ivey, Paula M. – RHIA, CCS**

MS Healthcare Administration – Bellevue University  
 BS Health Information Management – Texas Southern University

AAS Associate of Applied Science – Houston Community College

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Arnold, Kevin - CPC, CPC-I**

BS Health Care Administration - Columbia Southern University

*Academic Facilitator- Faculty - HHS, HIT, HS-MAA, HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS*

**Arnold, Twyla – CPC**

BSBA Real Estate and Insura – University of Southern Mississippi

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Asbury, Pamela – CPC, CPMA, CPC-I**

RBA RBA, Regents' Degree – Marshall University  
 AAS Medical Sec Studies – Marshall University

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Bailey, Adam**

MEd Math Education – Florida A&M University  
BS Bachelor of Science in Mathematics Education-State  
Approved Prg – Florida A&M University  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Banks, Shanequa – Professional Educator's Certificate-  
Elementary Education, (Grades K-6),  
Mathematics, (Grades 5-9)**

MS/P Psychology - University of Phoenix  
BA Sociology - University of Phoenix  
*Academic Facilitator- Faculty - (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A*

**Barboza, Christine –CMSCS, CPC, CPC-I, CMCS**

BS Business Administration – Eastern Nazarene College  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Barden, April Elaine – CPC, CPMA**

BA Organizational Management/Minor – Marketing -  
Ashford University  
*Adjunct Instructor - HCM, HTS, HHS MAA, HS-MAA, MOBS,  
HS-MOBS, MBC, MBC-A*

**Barrison, Miriam**

MA Liberal Studies - State University of New York at Stony  
Brook  
BA Social Sciences: Teacher Preparation in  
Social Studies - State University of New York at Stony  
Brook  
*Academic Facilitator- Faculty - (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A*

**Barnes, Steven**

MBA Master of Business Administration Concentration in  
Human Resource Management – Strayer University  
BSM Management – University of Phoenix  
AAS Information Management– Community College of the  
Air Force  
AAS Instructor of Technology and Military Science –  
Community College of the Air Force  
*Adjunct Instructor – HS-MAA, MAA*

**Barnett, Eartha Eve**

Ed.D Organizational Leadership-Ed.D Enrollment - Argosy  
University  
MS Human Services/Organizational Management and  
Leadership - Springfield College  
BS Human Services (UG) - Springfield College  
AA Liberal Arts - Hillsborough Community College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Barshinger, Christina – RN, MT**

BS Nursing - Indian River State College  
AS Nursing – Indian River State College  
*Adjunct Instructor - HHS, HTS, HS-HTS, HS-MAA, MAA*

**Batzel, Heather – RPT**

BS Biology/Biology - General Track – University of Tampa  
*Adjunct Instructor – HS-PHT, PHT*

**Baxter, Nicholas**

MA Sociology – Northern Illinois University  
BA English/Sociology-General – Northern Illinois University  
AA General Studies – Highland Community College  
*Adjunct Instructor (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bennett, Cynthia - CPC**

MBA Health Care Administration- Wilmington University  
BS Business Administration- Peirce College  
AS Medical Practice Management- Peirce College  
*Adjunct Instructor- HS-MAA, HS-MOBS, MAA, MBC, MBC-A,  
MOBS*

**Bennett, Jeremy**

PhD Sociology/Race & Urban Studies - Georgia State  
University  
MS Managerial Sciences/Organizational Change – Georgia  
State University  
MBA Business Administration/Organizational Management  
Georgia State University  
AB Sociology – University of Georgia  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Binns, Keisha**

MS Information Systems- MS – *University of Maryland  
Baltimore County*  
BS Technology – Bowie State University  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, MBC-A*

**Bjurman-Birr, Jennifer – CPC, CPC-I**

MBA Healthcare Management – American Intercontinental  
University  
BS Psychology – University of Wisconsin-Madison  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Black-Snodgrass, La Toija**

MPH Public Health/Epidemiology - University of Colorado  
BS Molecular Biology/Minor- Chemistry, Spanish -  
University of Denver  
Certificate in Public Health - University of Colorado  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Blair, Richard**

BS General Business - Excelsior College  
*Adjunct Instructor - HS-HTS, HTS*

**Blair, Stephany – CPC, CPC-I**

BS Behavioral Neuroscience – University of Pittsburgh  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Blauner, Sherry**

MSCE Counseling/ Psychology - The University of West  
Alabama  
BA Psychology - Mississippi University for Women  
AA Psy-Psychology - East Mississippi Community College  
*Adjunct Instructor - HHS, HS-HTS, HS-MAA, HS-MOBS, HS-  
PHT*

**Bloink, Jacqueline – CPC, CPC-I, CHC, CMRS**  
MBA MBA-Health Care Management – Colorado Technical University  
BS Public Affairs Management – Michigan State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Bonner, Sharon – CPC, RN**  
BSN Professional Nursing-RN-BSN – Wayne State University  
AAA Nursing (Associate Degree) – Highland Park Community College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Booker, LaRonica**  
MBA Health Care Mgt – Our Lady of the Lake University  
BS Biomedical Science – Texas A&M University  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Bordenkecher, Paula**  
MSA Educational Administration – Trinity University  
BA English - Writing – High Point University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Borrero, Paula – CPC, CEMC, CPMA**  
BS Business Administration / Management – Southern Connecticut State University  
AA Associate of Arts – Valdosta State College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Boyle, Jill**  
EdD Education (Ed.D.) - University of Massachusetts Amherst  
MEd Education (MEd)/Education - University of Massachusetts Amherst  
BS Major in Psychology - University of Massachusetts Amherst  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Braff, Lanny**  
MBA Business Administration – University of Southern California  
MSMSLA Materials Science & Engineering – Stevens Institute of Technology  
BE Materials Engineering – Stevens Institute of Technology  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bridges II, Vernon**  
MS Mathematics, Graduate – North Carolina Central University  
BS Mathematics – Morehouse College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bridges, Evette**  
MBA Master of Business Administration Concentration in Human Resource Management – Strayer University  
BA Communication – St. Augustine University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Bright, Brandial**  
MBA/TM Technology Management - University of Phoenix  
BA Information Management and Systems - University of South Carolina  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Britton, Tamera**  
PhD Doctor of Philosophy/English – The University of Kansas  
MA English (Teaching of Writing) – Humboldt State University  
BA English – Humboldt State University  
Certificate of Study - Museum Studies & Media Display Humboldt State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Brooks, Suranda**  
MHA - Health Administration - University of Phoenix  
BS Biology/ Minor - Criminal Justice - Fayetteville State University  
Certificate Health Care Informatics - University of Phoenix  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA, MOBS*

**Brown, Nicole**  
MBA Master of Business Admin – LeTourneau University  
BSM Bachelor of Science in Management – Kaplan University  
Diploma Medical Office Specialist-Eve – Texas School of Business  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Brown, Richard – RPT**  
MSMS Medical Sciences/Health Science – University of South Florida  
BS Biomedical Sciences – University of South Florida  
*Associate Dean of Online Programs/Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Brown, Rudolph**  
MS Criminal Justice/Behavioral Science - Nova Southeastern University  
BS Psychology - Nova Southeastern University  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Brown, Shawna**  
MPA Public Administration - University of Phoenix  
BSHA/HIS Health Information Systems - University of Phoenix  
AAHA Health Administration - University of Phoenix  
*Adjunct Instructor- HCM, HS-MAA, MAA*

**Brown-Nottage, Genieve – CPC, CPC-I, CPMA, COC**  
MBA Business Administration– University of Phoenix  
BSHA Health Administration– University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Bufkin, Samuel – RHIT**

MS Health and Human Performance/Health Leadership – Austin Peay State University  
BS Health and Human Performance/Health Care Management – Austin Peay State University  
AAS Health Information Tech – Volunteer State Community College  
*Adjunct Instructor – HCM*

**Cade, Sarah – CPC**

MSM Healthcare Management – Troy University  
BBA Business Administration – Campbell University  
AA General College Educ – Campbell University  
*Adjunct Instructor – HCM*

**Calvino, Antonio**

MIS Information Systems – University of Phoenix  
BSIT Information Technology – University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Campbell, Angela – RHIA**

BS Health Information Administration – Stephens College  
BA General Studies – Eastern Illinois  
Certificate Medical Coding Specialist – Lake Land College  
ALS Associate in Liberal Studies – Lake Land College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Campbell, James**

MS ITSB/Tele Sys – Johns Hopkins University  
BS Mgt. Info. Sys. University of Tampa  
BS Textile Management – North Carolina State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-MOBS, MBC-A, MOBS*

**Capell, Amber – CPC, CPC-I**

BS Healthcare Management enrollment - South University  
AS Medical Billing Medical Billing Degree Night 4/2001 enrollment - Carrington College  
*Academic Facilitator- Faculty - HCM, HHS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Caperton, Melissa – RHIA, CPC, CPC-I, CFPC**

MA Management – Webster University  
BSHIA Health Information Admin – Georgia Health Sciences University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Carey, Christine**

MSEd Specialization in Postsecondary and Adult Education - Capella University  
BS Elem Science/ Minor - Language & Literature - Eastern Michigan University  
*Academic Facilitator- Faculty -(GeneralEducation/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA, MBC, MOBS*

**Carlson, Sean Davis**

BS Business Information Systems (Management Information Systems) – California State University  
*Adjunct Instructor – HS-HTS, HTS*

**Carpenter, Charlene – CPC**

MBA MBA in Human Resrc Mgmt – LeTourneau University  
BBA Business Administration – LeTourneau University

Medical Assistant – The Bryman School  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Carroll, Donnika**

MBA Business Administration – University of Phoenix  
BS Business Administration – Florida A&M University  
*Adjunct Instructor - HHS, HTS, HS-MAA, MAA*

**Carroll, Gregory**

BS Management Information Systems – University of South Florida  
*Adjunct Instructor - HS-MAA, MAA*

**Castelluccio, Michael**

BS Science, Math, & Technology with a concentration in Computer Informations Systems – Empire State College  
AS Lib Arts: Math and Science – Rockland Community College  
*Adjunct Instructor – (General Education/Electives) HS-HTS, HTS*

**Castro, Geri – CPC**

MBA Health Care Management Specialty – Davenport University  
BBA Health Services Administration – Davenport University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Cato, Lisa – CPC-I, COC, RN**

BS Nursing – University of Wisconsin  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Cauley, Natasha – RHIA**

MPH in Public Health/Hlth Care Organization Policy – University of Alabama at Birmingham  
BSHIM Health Information Management – University of Alabama at Birmingham  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS*

**Caviness, LaDonna - CPC**

MS Health Informatics – University of Illinois  
BSB/A Administration – University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Chambers, Stacie – CPhT, RPT**

BSB/A Administration – University of Phoenix  
*Adjunct Instructor – HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MAA, MOBS, PHT*

**Chandler, Raevan**

MA Sociological Practice – California State University San Marcos  
BA Major in Sociology – California State University San Marcos  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Chatman, Vanessa**

MS Health Care Administration - Florida A & M University  
BS Health Care Management - Florida A & M University  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Civitillo, Crystal**

MSW Social Work Adv Standing Pathway 1 - State University of New York at Stony Brook  
 BS Social Work - State University of New York at Stony Brook  
*Academic Facilitator- Faculty - HHS, HIT, HTS, HS-MOBS, HS-HTS, MBC, MBC-A, MOBS*

**Clark, Minita - Professional Educator's Certificate 7B - Tier 1-Elementary Principal, 04- English, 1E - Middle Level Language Arts, 72 - Secondary Principal, 74 - Secondary Supervisor**

*MAT Master of Arts in Tch/English - South Carolina State University*  
*BA English, Professional - South Carolina State University*  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cliette, Gloria – RHIA**

BSHIM Health Information Mgt (BS) – Macon State College  
 ASHIT Health Information Technology – Macon State College  
 AA Psychology – Macon State College  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Cobb, Nicole – CPC**

MA Health Care Administration (MA) – Ashford University  
 BBA Business Administration/Management – University of the Incarnate Word  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Code, Christopher**

MA English - Xavier University  
 BA English Major/Minor- Philosophy Minor - Northern Kentucky University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Colden, Virgil**

BA Marketing - University of South Florida  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Collins, Daron – CPhT, RPT**

BSB/Management – University of Phoenix  
 Diploma Pharmacy Technician – Penn Foster Career College  
*Adjunct Instructor – HS-PHT, PHT*

**Collins, Pamela**

MA Sociology - Fayetteville State University  
 BA Sociology - Fayetteville State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Collins, Terri – RHIA, CPC**

BSMRA Medical Record Administration - Florida A&M University  
*Academic Facilitator- Faculty - HHS, HIT, HS-MAA, HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS*

**Colondres, Wanda - CPC**

BBA Bachelor of Business Administration

Concentration in Health Services Administration - Strayer University  
 AS Medical Insurance Billing and Coding AS - Everest University  
*Adjunct Instructor - HHS, HIT, HS-MAA, HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS*

**Colston, Kim – RPH**

BS Pharmacy – Florida Agricultural Mechanical University  
*Adjunct Instructor – HS-PHT, PHT*

**Conrad, Stacy – CPA**

MS Accounting – Texas A&M University  
 BBA Accounting – Texas A&M  
*Adjunct Instructor (General Education/Electives) HIT, HS-MAA, MAA, MBC-A, HCM*

**Cook, MaryAnn**

MBA Business Administration and Policy – The Bernard M Baruch College  
 BS Computer Science – St. Johns University  
*Adjunct Instructor (General Education/Electives) - HCM, HHS, HIT, HS-HTS, HTS, MBC-A*

**Cooke, Cheryl - CBCS**

MBA Health Care Management – St. Leo University  
 BA Business Administration – St. Leo University  
 AS Business Administration – Thomas Nelson Community College  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Cooper, Romanda – CBCS**

MS Health Sciences/Health Services Administration Track – University of Central Florida  
 BSHSE Health Education – University of Florida  
*Adjunct Instructor - HHS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Costakis, Darlene**

MAT Teaching – Rollins College  
 BA English – The University of Arizona  
*Adjunct Instructor (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Cowley, Deanne**

ED.S. Curriculum & Instruction/School Psychology – University of South Florida  
 MA School Psychology – University of South Florida  
 BS Psychology – Florida State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Craig, Shawayne**

MS Educational Leadership - Nova Southeastern University  
 BA Art - University of South Florida  
*Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Crawford, Demetria- CISSP, CCNA Routing and Switching**

MS Computer Information Systems/ Security - Boston University  
 BBA Computer Information Systems - Georgia State University  
*Adjunct Instructor (General Education/Electives) - HCM, HHS, HIT, HS-MOBS, MBC-A, MOBS*

**Cressman, Tina – CPC, COC, CPC-P, CPMA, CPC-I, CEMC, CPEDC, CCS-P, CCS**  
MALS Liberal Studies – Rutgers University  
BS Management – Rutgers University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Crowley-Watson, Megan**  
MAE English (MA) Major - University of Rhode Island  
BA English - University of Rhode Island  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Dahlke, Karissa – CPhT, RPT**  
Graduate Certificate Public Health Policy and Programs – University of South Florida  
BS Biomedical Sciences – University of South Florida  
AA Associate in Arts Degree – Seminole State College  
*Faculty Training Specialist – HS-PHT, PHT*

**Daniels, Judy**  
MS/P Psychology- University of Phoenix  
BS. Ed Ed Early Chldhd - University of Central Oklahoma  
*Adjunct Instructor (General Education/Electives) – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Davis, Christopher – CCNA**  
MCS Systems and Computer Science – Howard University  
BBA Business Administration/Management – North Carolina Central University  
*Adjunct Instructor – HCM, HHS, HIT, HS-MAA, MAA, MBC-A*

**Davis, Martha – RHIT, CBCS**  
BS IDVP Interdisciplinary Studies - The University of Toledo  
AAS Health Info Technology - Mercy College Ohio  
*Adjunct Instructor - HIT, HTS, HS-HTS*

**Davis, Pamela – CPC**  
MBA Business Administration – University of Phoenix  
BSB/M Management – University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Davis, Phyllis - CPC, CPCO, CPC-P, CPC-I, CCS**  
BS BS Liberal Studies/Environmental Sustainability  
Minor - Clarion University of P.A.  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Davis, Sherry – CPC, CPC-I, CPMA, CPCO**  
MBA MBA-Business Administration Program/Health Care Administration (G) - Ashford University  
BA Health Care Administration/Minor- Human Resources Management – Ashford University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Deason, Dean – RN**  
BSN Nursing – University of Detroit Mercy  
BBA Business Admin in Professional Accounting – The University of Michigan  
*Adjunct Instructor – HHS, HS-HTS, HTS, HS-MAA, MAA*

**DeGroot, Meghan**  
MA.Ed Teaching - McKendree University  
BA Mass Communication - Lindenwood University  
AA-Liberal Arts - College of Central Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Dennen, Brook**  
MA Education (Instructional Technologies) Major - San Francisco State University  
BS Major in Hotel, Restaurant & Travel Administration - University of Massachusetts  
*Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Deprest, Debbie – CPC, CPC-I, CPC-P, CPB**  
BBA Business Administration – Olivet Nazarene University  
AA Associate in Arts – Valencia Community College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**DeStefano, Carmella - RMA**  
MS Higher Education/Leadership for Student Success – Waldon University  
BA Psychology-BA enrollment – Argosy University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Dial, Cynthia – CPC, CPC-I, CPMA, RN**  
BSN School of Nursing/Nursing – University of North Carolina at Chapel Hill  
AAS Nursing – Sandhills Community College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Dicks, Patrick**  
MBA Business Administration/Information Tech Mngt - Webster University  
BS Computer Science - South Carolina State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**DiPierro, Jason - RMA**  
BAS Health Services Administration-Emergency Medical Services Track – St. Petersburg College  
AA No Declared Major– St. Petersburg College  
AS Medical Assisting – Keiser University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Distler, Michele – RN**  
MBA Business Administration - University of South Florida  
BS Nursing - University of South Florida  
*Adjunct Instructor- HS-MAA, HS-MOBS, MAA, MOBS, HTS, HHS, HIT*

**Douglass, Michele**  
MS Information Technology/Specialization in General Information Technology – Capella University  
BA Communication/Minor- English - Augusta University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Dulin, Jeston**

MA English - Northwest Missouri State University  
BA English/Minor-General Business - Northwest Missouri State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Duncan, Damonique - RHIA**

BS Health Information Management - University of Louisiana at Lafayette  
*Adjunct Instructor - HHS, HIT, HS-HTS, HTS*

**Eaddy, Samantha**

MBA Business Administration – Webster University  
MA Marketing – Webster University  
BA Communication – Florida Atlantic University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Eason, Tracey – CPC, COC, CPC-I**

BS Health Care Management – Clayton State University  
AS Nursing (Transfer) – Gordon College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Eeg, Kristin - RHIA**

MBA Business Administration- University of Phoenix  
BS Health Information Administration- Stephens College  
BSBM/M - University of Phoenix  
Certificate Human Resource Management - University of Phoenix  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS*

**Egleston, Stephanie – RMA**

MS/P Psychology– University of Phoenix  
MS/AJS Administration of Justice and Security – University of Phoenix  
BSCJA Criminal Justice Administration – University of Phoenix  
AAGS General Studies – University of Phoenix  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Elder, Karen**

JD Law 3 Year Program, FT – The University of Toledo  
MA In the Field of Interpersonal Communication – Bowling Green State University  
BA Spch/ Minor - Hist – The College of Wooster  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Enger, Margaret Anne - CPC**

Rockhurst College - BS No Declared Major  
*Academic Facilitator- Faculty - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS, HHS, HS-HTS, HTS*

**Etienne, Jonia**

MEd. Special Education – Grand Canyon University  
BS Bio Sci: Premed Preprofesnal/Minor- Psychology – Florida Atlantic University  
AA General/Transfer AA - Palm Beach State College  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Evans, Janet – CCS, CPC, CPC-I, RN**

MS Epidemiology – State University of New York at Albany  
MBA Business Administration – State University of New York at Binghamton  
BA Psych. (Human Relations) & Psychology – Mansfield State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Fama, Christopher**

MACL Comm & Leadership Studies - Gonzaga University  
MAOM Organizational Management - University of Phoenix  
BA Organizational Communication - Rollins College  
AA Associate in Arts Degree - Seminole State College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Ferguson, Ra'Kia – CPhT**

MS Cosmetic Science – Rairleigh Dickinson University  
BS Chemistry – Howard University  
*Adjunct Instructor – HS-PHT, PHT*

**Finley, Rashunda – CPhT**

MEd M.Ed Instructional Tech – Troy State University  
BS Mathematics – Bennett College  
*Adjunct Instructor – HS-PHT, PHT*

**Fischel, Alissa - LMHC**

MS Psychology – Carlos Albizu University (Miami Institute of Psychology)  
BS Psychology – University of Florida  
AA No Declared Major– University of Florida  
*Adjunct Instructor (General Education/Electives) – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Flagg, Catina – CPC, CBCS**

MBA MBA/Business Administration/Organizational Leadership (MBA) – Ashford University  
BPS Organizational Leadership – Roosevelt University  
AAS Business Management – Houston Community College  
*Certificate of Completion Business Management – Houston Community College*  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Flanagan, Soneaqua - CPC**

BS Health Sciences - University of Alabama at Birmingham  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Fleming, Yakima – CPC, RHIA**

MS Nonprofit Management - Spertus Institute of Jewish Studies  
BS Health Information Admin - Chicago State University  
*Adjunct Instructor - HS-HTS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS*

**Flick, Michele**

BA Psychology/ Minor-Sociology - Indiana University of Pennsylvania  
*Adjunct Instructor – HHS*



**Flores-Vilella, Yliana**

MS Leadership - NOVA Southeastern University  
BA Mass Communications/Public Relations - University of South Florida  
AA General Education Requirements Met - University of South Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Floyd, Oliviya - RHIA**

MSHA Health Administration/Residential MSHA – The University of Alabama at Birmingham  
MSHI Health Informatics – The University of Alabama at Birmingham  
BS Health Information Management – The University of Alabama at Birmingham  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Fornari, Ralph**

MS Health Administration – Indiana University  
BA English / Telecommunications – Indiana University  
*Adjunct Instructor – HCM*

**Frazier-Jenkins, Shenita – CCS-P**

BSHCM Health Care Management – Florida A&M University  
*Adjunct Instructor – HCM, HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Geist, Jennifer**

MAOM Organizational Management – University of Phoenix  
BS Marketing/Management – DeSales University  
*Adjunct Instructor - (General Education/Electives) – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**George, Daniella**

MAEd Educ Admin/Supervision Conc - University of the Virgin Islands  
BA English - University of the Virgin Islands  
AA Inclusive Early Childhood Edu - University of the Virgin Islands  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**George, Shannon – CPhT, RPHT**

BS Health, BS/ Minor- Chemistry – University of Houston  
*Adjunct Instructor – HS-PHT, PHT*

**Gibson, Beverly Donehoo – CPC, CPMA, CPC-I**

MBA Business Administration – Colorado State University  
M.Ed. Food, Nutrition, Food Mgmt – University of North Carolina  
BS Diet Nutrition Food Sci/Minor – Chemistry Minor - Chemistry – Northern Illinois University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Giddens, Anita – CPC, COC**

BBA-E Healthcare Management-05 – American Intercontinental University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Gladmon, Aleta**

MHA Health Administration - University of Phoenix  
BBA Computer Information Systems - Clayton State University  
*Adjunct Instructor - HS-HTS, HTS, HIT*

**Gonzalez, Patricia**

MS Instructional Technology - University of North Carolina at Wilmington  
BS Middle Grades Educ (6-9)/History - University of North Carolina Greensboro  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Goree, Patricia- RHIA**

MBA Business Administration- Texas Womans University  
BSHIA Health Information Administration - Louisiana Tech University  
*Adjunct Instructor- HS-MAA, HS-MOBS, MAA, MOBS*

**Gotfried Guise, Carrie – SLP, CCC-SLP**

MS Speech-Language Pathology - University of South Florida  
BA Comm Process & Disord-Comm Sci & - University of Florida  
AA No Declared Major - University of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Grace, Terri – CPC**

MHA/ED Concentration in Education - University of Phoenix  
BLA Liberal Arts – Xavier University  
*Adjunct Instructor – HCM*

**Graham, Julie – CPC, CCC**

BA Health Care Administration – Ashford University  
AAS Associate of Applied Science in Criminal Justice – Kaplan University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Green, Kavel**

MBA Business Administration - Nova Southeastern University  
MS Management and Admin Educ Prog - Nova Southeastern University  
BS Human Development – Cornell University  
*Adjunct Instructor - HHS*

**Grihalva, Lawrence - Paramedic**

JD No Declared Major - Boston College  
BA History - University of California, Los Angeles  
*Adjunct Instructor (General Education/Electives) - HS-HTS, HTS, HCM, HHS, HIT, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Hancock, Glenric Guy - Veterinary Medicine**

MEd. Curriculum and Instruction Emphasis in Computers in Education – University of South Florida  
DVM Veterinary Medicine – The Ohio State University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Hansen, Jessica – CPC, CPC-I**

BS Management/Minor-Financial Management – Clemson University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Haque, Huma – CPC**

MBBS Bachelor of Medicine and  
Bachelor of Surgery - University of Karachi  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA, MBC, MOBS*

**Harkness, Nalungo - LPN**

Ed.D Educational Leadership-EdD enrollment – Argosy University  
MA.Ed Education-Educational Leadership-MAEd enrollment – Argosy University  
BA Psychology-BA enrollment – Argosy University  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Harley, Rodney**

PhD PhD in Human Services/Specialization in General Human Services – Capella University  
MA Mental Health Counseling – MA Enrollment - Argosy University  
BS Social Sciences - University of Central Florida  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Harris-Brown, Pamela - CPC**

MBA Business Administration - Webster University  
BBA Business Administration - Fontbonne University  
AOS Health Business Office Administration enrollment - Missouri College  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Haynes, Denise – RHIA**

MBA Health Care Mgmt Concentration – Davenport University  
BSMRA Medical Records Administ – Western Carolina University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Heibel, Kathy - RHIA**

BS Health Information Management – Ferris State University  
AAS Medical Record Technology – Ferris State University  
Certificate Coding Reimbursement Specialist – Ferris State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Henry, Brandon - Professional Educators Certificate Biology/(Grades 6-12), Chemistry/(Grades 6-12)**

MSBE Biomedical Engineering – University of South Florida  
BS Biology – Albany State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Henry, Cheryl - CPC**

MBA Business Administration-MBA enrollment – Argosy University

BS Multimedia Technology – Mount Sierra College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Hershey, Melinda**

MS Open & Distance Learning – Florida State University  
Certificate Online Instructional Development - Florida State University  
BS Board of Governors – Florida State University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Hessling, Lynnette – RHIA, CHTS-TR, CHTS-PW**

MS Health Informatics – The University of Illinois at Chicago  
BS Health Information Management – The University of Toledo  
AAS Health Information Mgmt Systems – Owens State Community College  
AA Sociology Concentration – Owens State Community College  
*Program Director - HS-HTS, HTS/Interim Program Director - HIT/ Adjunct Instructor*

**Hicks-Murdock, Tasha - CPC**

MBA Business Administration – University of Phoenix  
BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Hill, Ann – RPhT, CPhT**

Diploma Pharmacy Technician Diploma (M) - Everest University  
MIS Information Systems - University of Phoenix  
BSIT Information Technology - University of Phoenix  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, PHT*

**Hodges, Veronica – CPC, CBCS**

MA Health Services Management – Webster University  
BS Health Care Management – Lander University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Hogens, Lakithia – CPC, CIRCC**

BS Allied Health Sciences – Albany State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Hogens, Ricky - Georgia Educator Certificate - School Counseling (P-12) [FLD709]**

MSHS Specialization in School Counseling - Capella University  
BA Psychology- Albany State University  
*Adjunct Instructor - HHS*

**Holmes, Shrika**

MEd Administration and Supervision - Tennessee State University  
BA Psychology- Mississippi University for Women  
*Adjunct Instructor – HCM*

**Horton, Susan**

MS Master of Science in Information Systems  
Concentration in Software Engineering Management -  
Strayer University  
BS Accounting/ Computer Information Systems - North  
Carolina Wesleyan College  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HTS, MBC-A*

**Houston, Breezy – CPC, COC, CPC-I, CCS-P**

MBA Business Administration – University of Phoenix  
BSHIM Health Information Mgt (BS) – *Middle Georgia  
State College-Macon*  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Hovland, Melanie**

MA Media & Communication Studies - Florida State  
University  
AB Spanish/Speech Communication - The University of  
Georgia  
*Associate Director, Academic Affairs/Adjunct Instructor -  
(General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-  
MAA, HS-MOBS, HS-PHT, MBC-A*

**Showard, Muriel – CPC**

MSM Healthcare Administration - Southern New  
Hampshire University  
BSBA Management – Colorado Technical University  
Diploma Medical Assisting – Detroit Business Institute  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Howard, Shemika - CEH**

MIS Information Systems – University of Phoenix  
BSBA Management/MIS Track/Minor- Legal Studies Minor  
– University of Central Florida  
AA Associate of Arts – University of Central Florida  
*Adjunct Instructor – HS-MAA, MAA*

**Howell, Warner**

MHRM Human Resources Management/  
Project Management - Keller Graduate School of  
Mgmt. of DeVry University  
BS Computer Information Science - Everest University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, MBC-A*

**Hughes, Cynthia**

MIS/M Management- University of Phoenix  
BA Management and Communication - Concordia  
University  
AAS CIS- Microcomputer Specialist- Gateway Technical  
College  
*Adjunct Instructor (General Education/Electives) - HCM,  
HHS, HIT, MBC-A*

**Ihekere, Roshawna – RHIA**

BSHIM Health Information Management – Texas State  
University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Iommeti, Charna**

MS Psychology – Grand Canyon University  
MA Sociology – Temple University

BS NCATE Accred Prog Rec Cert-Element – The  
Pennsylvania State University  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Jackson-Thomas, Danielle**

BS Computer Information Systems - Friends University  
*Adjunct Instructor - HHS, HTS, HS-MAA, HS-MOBS, MAA,  
MOBS*

**Jacoby, Heather- LDAC**

MS Master of Science in Psychology - Kaplan University  
BS Psychology/ Dance (minor) - Salem State College  
*Adjunct Instructor- HHS, HS-HTS, HS-MAA, HS-MOBS, HS-  
PHT*

**Jelinek, Julie Bess**

MA English - University of Akron  
BA English - University of Akron  
*Full time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Jessie, Yvette**

MS Computer Science – Clark-Atlanta University  
BS Liberal Studies (Computer Science) - Southern  
University and A&M College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Jimenez, Carmen - Certified Clinical Medical Assistant**

BS Biology Biomedical Sciences/Biology Premedical  
Technology - Inter American University of Puerto Rico  
Diploma Medical/Clinical Laboratory Assistant - Ultimate  
Medical Academy  
*Academic Facilitator- Faculty - HHS, HTS, HS-MAA, HS-  
MOBS, MAA, MOBS*

**Jimmerson, Yvette – RHIA, CHTS-PW**

MBA Business Administration - University of Phoenix  
BAS Health Care Management – Dallas Baptist University  
AAS Health Information Mgmt – Mountain View College  
Certificate 1HIMT-Medical Records Coder – Mountain  
View College  
*Adjunct Instructor - HIT HHS, HS-HTS, HTS*

**Johnson, Bethany**

MLS Liberal Studies (Social Sciences) - Fort Hays State  
University  
BA Applied Sociology - Mercer University  
*AA Psychology - Gordon College*  
*Adjunct Instructor (General Education/Electives) - HHS, HS-  
HTS, HS-MAA, HS-MOBS, HS-PHT*

**Johnson, Tosha**

MBA Business Administration - Oakland University  
BSBA Management Information Syst - Wayne State  
University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HTS, MBC-A*

**Johnston, Mary – CPC, COC, CPC-I, RN (AZ), RN (CA), RN (IL)**

BSN Nursing – Grand Canyon University  
AAS Nursing – Trinton College

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Jonas, Mark**

MAFM Accounting and Financial Mgmt/Certified Public Accountant - Keller Graduate School of Management of DeVry University

MBA No Declared Major – University of Tampa

BS Accounting – University of Tampa

*Adjunct Instructor – HCM, HIT, HS-MAA, MAA, MBC-A*

**Jonas, Robin – RN**

MBA Business Administration/Health Services – Keller Graduate School of Management

MSN Nursing – University of Phoenix

BSN Nursing/Nursing RN-BSN Track – University of Central Florida

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Jones, Patricia – CPC**

MBA Leadership – Grand Canyon University

BA Management & Leadership – Jusdon College

AAS Respiratory Therapist – Rock Valley College

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Jones, Rosalind – RPH, RPH**

MS Health Sciences/Emergency and Disaster Management

Trident University International

BSP Pharmacy – Howard University

*Program Director/ Adjunct Instructor – HS-PHT, PHT*

**Jones, ShaToya**

BS Technical Management - DeVry University

*Adjunct Instructor- HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Jones, Wyshondia – CPC, CPC-I, CRC**

BS Technical Management/General Technical Specialty

DeVry University

AA Associate in Arts – Piedmont Technical College

Certificate

General Studies Certificate - Piedmont Technical College

Certificate Medical Assisting Cert - Piedmont Technical

College

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Jordan, Kamaria**

MHA Health Administration/General - Walden University

BS Chemistry - University of Florida

*Adjunct Instructor - (General Education/Electives) HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Kahan, Tyrell - Veterinary License-GA, Veterinary License-FL**

DVM Veterinary Medicine - University of Florida

BS Animal Sciences, emphasis Animal Biology/ Minor- Intl

Studies in Agricultural & LI - University of Florida

*Adjunct Instructor- HS-MAA, MAA*

**Kannard, Katherine – CPC, CPMA, CPC-I**

BA International Studies – Emory University

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Kardar, Sean – MT-P**

MS Biology – Georgia State University

BS Biological Science/Minor Chemistry – Georgia State University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Kersey, Cheri –**

PhD Sociology - University of Georgia

MA Sociology – University of Georgia

BA Sociology - Furman University

*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Khandani, Morgan (Chezree)**

MA Library and Information Science - University of South Florida

BA English/Literature - University of South Florida

AA No Declared Major - St. Petersburg College

*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Kingery, Ralph**

MBA Business Administration MBA – Everest University

MA English/Literature – University of South Florida

BA English – University of South Florida

AA Liberal Arts – Hillsborough County Community College

*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Kitchen, Nicole**

MS Instructional Technology - Fort Hays State University

BA Psychology - Southern New Hampshire University

AA Liberal Arts - Southern New Hampshire University

*Adjunct Instructor - (General Education/Electives) HCM,*

*HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Klein, Traci – CPA**

MAcc Accounting – University of Florida

BSAc Accounting – University of Florida

*Adjunct Instructor (General Education/Electives) – HIT, HS-MAA, MAA, MBC-A*

**Kullstroem, Chris**

MA Liberal & Integrative Studies - University of Illinois at Springfield

BA English/Philosophy - University of Connecticut

*Adjunct Instructor - (General Education/Electives) HCM,*

*HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Laborde, David**

MS Biomedical Science Non Resrch - Philadelphia College of Osteopathic Medicine

Certificate Biomedical Sciences Science - Philadelphia

College of Osteopathic Medicine

BA Africana Studies - University of South Florida

*Adjunct Instructor - (General Education/Electives) HCM,*

*HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Laing, Kimberley**

MA Communications Studies – University of Alabama

BA International Studies/Minor Spanish – University of Alabama

*Adjunct Instructor (General Education/Electives) – HCM,*

*HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lakes, Steven**

MA English - Eastern Kentucky University  
 BA English - Eastern Kentucky University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lamb, Margel - Registered Nurse**

*BSN Nursing - Bachelor of Science in Nursing Enrollment – South University*  
*AS Nursing/A.D.N. Basic - Hillsborough Community College*  
*Adjunct Instructor - HHS, HIT, HS-HTS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Lao, Alexandra - Florida Chiropractic License**

DC Chiropractic F - Palmer Chiropractic College of Florida  
 BS Biology - Universidad Interamericana de Puerto Rico Recinto Metropolitano  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MAA, MOBS, MBC-A*

**Leader, David**

DC Chiropractic – Pennsylvania College of Chiropractic  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lee, Tiffany - RN**

DC Chiropractic - Cleveland Chiropractic College  
 MS Master of Science In Nursing-Nurse Educator - Kaplan University  
 BSN Nursing Accelerated - Rockhurst University  
 BS Biology - University of South Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA*

**Leiba, Elizabeth**

MBA/GM Global Management - University of Phoenix  
 BSJ Journalism/ Minor- Education - University of Florida  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lewis, Rhonda**

M.Ed. Grad Ed--SecondarySecondary – University of Arkansas at Monticello  
 BA English Minor/Speech – University of Arkansas at Monticello  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Linares, Carlos – CPHT, RPT**

MBA Business Administration MBA – Everest University  
 BA Interdisciplinary Studies General Studies Track/ Minor- Psychology Minor – University of Central Florida  
 AA Associate in Arts – Valencia Community College  
*Adjunct Instructor – HS-PHT, PHT*

**Loblack, John**

EdD Organizational Leadership - Nova Southeastern University  
 MSHP Health Prof- Healthcare Hum Res - Texas State University  
 BA Sociology/Minor- Political Science - Midwestern State University

*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Louis, Sonia**

BA Health Services Administration - Keiser University  
*Academic Facilitator- Faculty - HHS, HIT, HS-MAA, HS-MOBS, HS-HTS, HTS, MAA, MOBS*

**Louissaint, Guerda – CPC**

BS Health Sciences – Keiser University  
 AA Health Services Administration – Keiser University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Lovci, Carol – RN, CCM, CHPN**

MS Nursing/ Leadership and Management - Walden University  
 BSN Nursing - University of Phoenix  
 AS Nursing - Excelsior College  
*Adjunct Instructor - HHS, HTS, HS-HTS, HS-MAA, MAA*

**Loving, Chassitty**

DPM Podiatric Medicine - Kent State University College of Podiatric Medicine  
 MBA MBA-Health Care Management - Jones International University  
 BS Biology - Valdosta State University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Lowe, Cynthia – CPC, CPC-I, CCS-P, RHIT, CHTS-TR, CHTS-PW, COC**

MS Gerontology Major/ Management of Aging Services – University of Massachusetts Boston  
 BPS Business, Management and Economics/Health Care Management – Empire State College  
 AAS No Declared Major – Community College of the Air Force  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Lukic, Eryn – CEDC, CPC, COC, CPC-I, CCS-P, RHIT**

MBA Business Administration – Cardinal Stritch University  
 BS Health Care Administration/ General Business Minor University of Wisconsin

AAS Health Information Technology – Hutchinson Community College and Area Vocational School  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Magby, Sherrilyn – Project Management Professional**

MIS Information Science – North Carolina Central University  
 BA Business Administration – Winston-Salem State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-MOBS, MBC-A, MOBS*

**Maldonado, Melissa**

MA MA Human Services: Marr & Fam - Liberty University  
 BA Communication Arts - Marymount Manhattan College  
*Adjunct Instructor - HHS, (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Mann, Michelle**

MS Criminal Justice – Florida International University  
 BS Criminal Justice - Bethune Cookman University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Maroney, James**

MA English – Mississippi State University  
 BA Communications/Film and Video Production/Minor English – University of Memphis  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Marques, Christine – RPT, CPHT, CLT**

BS Biology – University of South Florida  
 AAS Nuclear Medicine Technology – Hillsborough Community College  
 AA Liberal Arts – Hillsborough Community College  
*Adjunct Instructor – HS-PHT, PHT*

**Massey, Marquetta - RHIA**

MBA Concentration in Health Care Management – University of Phoenix  
 BSHIM Health Information Mgmt – Florida A & M University  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Master, Erina – CPA, CPPM**

MAFM Accounting and Financial Mgmt/Certified Public Accountant – DeVry University  
 BS Accounting – Nova Southeastern University  
 AS Computer Info Technology/Information System Analysis– Sante Fe Community College  
*Adjunct Instructor – HS-MAA, MAA*

**Master, Lawrence – CISSP**

MBA Finance Emphasis – City University of Seattle  
 MS Management Information Systems – Nova Southeastern University  
 BSEE Electrical Engineering – University of Florida  
*Adjunct Instructor – HS-MAA, MAA*

**McQueen, Kendrick – CHIR**

DC Doctor of Chiropractic – Life University  
 MA.E Social Science Teacher Educ – The Citadel  
 BA Biology – College of Charleston  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Mells, Chanedra**

MPH Public Health/Sociobehavioral Health Sciences – University of South Florida  
 BS Biomedical Sciences – University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Menzies, Alisha**

MA Communication Studies - California State University Long Beach  
 BA Speech Communication: Interpersonal and Organizational Communication - California State University Long Beach  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Merrill (Betts), Jennifer – CPHT, RPT, MLS**

MPS Homeland Security, Public Hlth Prep OPT, Interdisciplinary Program – Penn State University  
 BS Medical Laboratory Sciences – UT Southwestern Medical Center  
 BS Biology, with concentration in Pre-Pharmacy/Minor-Combined Sciences and Mathematics - Stephen F. Austin State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, PHT*

**Miller, Cathleen – RD RDN**

MS Nutrition & Food Science – Wayne State University  
 BS Dietetics – Michigan State University  
*Adjunct Instructor (General Education/Electives) – HS-MAA, HS-MOBS, HS-PHT*

**Miller, Gail**

MA Adult Education - University of South Florida  
 BA English - University of South Florida  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Miller, Kimberly – LISW, LSW**

MSW Social Work Major - The Ohio State University  
 BA Social Work - Bluffton University  
*Adjunct Instructor – HHS, HIT*

**Miller, Natasha – CPC, CPC-I, CPB**

BS Healthcare Management/General – Walden University  
 AA Social Sciences – Sacramento City College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Minar, Cassie - Chiropractic License**

Dr of Chiropractic – Chiropractic - Logan University  
 BS Human Biology - Logan University  
 BS Marketing - Indiana State University  
*Adjunct Instructor - HS-MAA, HS - MOBS, MAA, MOBS, (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Miranda, Cami - Professional Educator's Certificate English/(Grades 6-12), English for Speakers of Other Languages (ESOL)/Endorsement, Reading/Endorsement**

MEd Learning and Technology - Western Governors University  
 BA English - University of South Florida  
 AA Liberal Arts - Polk State College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Mitchell, Letrice**

MPH Public Health / Community Health – Walden University  
BS Allied Health Sciences – Albany State University  
*Adjunct Instructor – HHS, HS-MOBS, HS-MAA, MAA, MOBS*

**Moaney, Ruby**

MSMC Mass Communication – Florida International University  
BS Journalism – Southern Illinois University Carbondale  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Moerland, Deborah – Professional Education Certificate Secondary Computer Science (NR) 6-12, Mathematics (EX) 6-12, Physical Education (MB) 6-12**

Ed.D. Educational Leadership Higher Education Administration enrollment – Argosy University  
MA Educ Tech & Instructional Design – Michigan State University  
BS Ed Computer Science/Minors- Physical Educ/Mathematics – Central Michigan University  
AA Arts & Sciences Div – Lansing Community College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Monegain-James, Krista**

BA Liberal Studies - Florida International University  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Monk, Christi**

DM Organizational Leadership- University of Phoenix  
MAM Management/General Manageme – Dallas Baptist University  
BBS Bus Administration – Dallas Baptist University  
*Adjunct Instructor – HCM*

**Monroe-Rowe, Michele**

MA English - University of Alabama in Huntsville  
BA Theatre Arts - Hartwick College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Monteverde, Angelica**

MA Clinical Psychology-PsyD enrollment – Florida School of Professional Psychology at Argosy University  
MA Educational Psyc w/ conc: ClinPsychSpan/EnglBilling Montclair State University  
BA Psychology, Minor – Latin American & Latino Studies - Montclair State University  
*Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Moore, Faryl – Professional Educator's License English (Grades 9-12), Middle Grades Language Arts (6-9), Middle Grades Social Studies (6-9)**

MAT Teaching English 7-12 – State University of New York at Stony Brook  
BA English Language and Literature – University of Maryland  
*New Faculty Candidate Trainer - (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Moran, Marie – CBCS, CMAA, CCS-P, CPC**

BLS Liberal Studies/ Psychology/ Health Services Administration – Barry University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Morehead, Kandi**

MPA Pub Adm/Public Human Res - Troy University  
MSM Healthcare Management - Troy University  
BS Business Administration/Health Care Admin - Methodist University  
*Adjunct Instructor - HCM*

**Morency, Fedna – MPA, PA**

MS Physician Assistant - Rutgers, The State University of New Jersey  
BS Athletic Training - University of South Florida  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Mourino, Marlegny – CMAS, CPC, MA**

MHSA Master of Health Services Administration - Strayer University  
BS Health Care Administration BS - Everest University  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Morris, Carrie - School Psychologist (PK-12)**

Ed.S Curriculum & Instruction, Concentration: School Psychology - University of South Florida  
MA School Psychology - University of South Florida  
BA Psychology with a track in Social Science, Minor in French - University of Louisville  
*Associate Dean of Online Programs - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A, MAA, MBC, MOBS*

**Muir, Mary - CPC**

BS Speech – The University of Texas at Austin  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Mullikin, Susana**

MS Space Studies – University of North Dakota  
BS Chemistry/Minor – Math - Fayetteville State University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Mummert, Jessica – Professional Certificate English 7-12, Teaching License (English/Grades 7-12 Level Regular II)**

MS.Ed Secondary Education: English – University of Pennsylvania  
BA BA Literature/ Minor - Minor Linguistics – West Chester University of Pennsylvania  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Murchie, Samantha - Professional Educator's Certificate Biology/Grades 6-12) Health/(Grades K-12) Mathematics/(Grades 5-9) Physical Education/(Grades K-12)**

MBA Master Business Administration – St. Leo University  
BSESS  
Exercise & Sport Sciences – University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Netchy, Kristin**

MS Marine Science/Biological  
Oceanography - University of South Florida  
BS Zoology - University of Florida  
*Academic Facilitator- Faculty - (General  
Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-  
MOBS, HS-PHT, MBC-A*

**Norton, Cristy – RHIA, CPC, CPC-I**

BS Health Information Management – Norfolk State  
University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**O'Bradovich, Lisa**

MS Human Services Mental  
Health Counseling - Bellevue University  
BS Global Business  
Management - Bellevue University  
*Program Director- HHS/Adjunct Instructor - HHS, HIT*

**Oli, Solomon**

BS Marketing – University of South Florida  
*Adjunct Instructor - HS-MAA, HS- MOBS, MAA, MOBS*

**Oliver, Elivett – CPC, CPC-I**

MS Health Information Management/Revenue  
Management – College of St. Scholastica  
BA Psychology – Manhattan College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Orr, Beth – CPC, CPC-I**

BFA Communication – Emporia State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Osuna, Marie**

MS Family Therapy- Nova Southeastern University  
BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA,  
MOBS*

**Palmieri-Coonley, Elizabeth**

BBA Bachelor of Business Administration Concentration in  
Management - Strayer University  
AA Associate in Arts in Computer Networking - Strayer  
University  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS*

**Papaemanuel, Vicki - School Psychologist,  
(Prekindergarten – Grade 12), Nationally Certified School  
Psychologist**

PhD School Psychology - University of South Florida  
Ed. S.  
Curriculum & Instruction/School Psychology - University of  
South Florida  
MA School Psychology - University of South Florida  
BA Psychology - University of South Florida  
AA Associate in Arts - Pasco-Hernando State College  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Parada-Webster, Lourdes**

MS Advanced Nursing Education - The University of the  
West Indies  
BS Nursing - Higher Institute of Medical Sciences of  
Santiago of Cuba  
*Academic Facilitator- Faculty - HHS, HIT, HTS, HS-MAA, HS-  
MOBS, MAA, MBC, MBC-A, MOBS*

**Parker, Makeda**

MA Sociology - East Carolina University  
BS Applied Sociology/ Marriage and Family - East Carolina  
University  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Patel, Bhamini – CPC, COC**

BS Health Information Management enrollment – Helzberg  
University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Paterek, Victoria**

MAT Science Education - University of South Florida  
BA Psychology - University of Tampa  
*Associate Director, Academic Affairs/ Adjunct Instructor -  
(General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-  
MAA, HS-MOBS, HS-PHT, MBC-A*  
*Senior Manager of Online Teaching, Learning and  
Development*

**Patterson, Letitia – CPC, CPMA, CPC-I, CCS-P**

MPA Public Administration – Roosevelt University  
BS Mass Communication – Illinois State University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Patton, Brandi – CPC**

AS Medical Insurance Billing and Coding AS - Everest  
University  
*Academic Facilitator- Faculty - MBC, MBC-A, MAA, HS-  
MAA, MOBS, HS-MOBS*

**Pennington, Amanda – AHI, CPC, CCS**

PhD Naturology – American Institute of Holistic Theology  
BS Psychology - Virginia Commonwealth University  
Career Studies Certificate Health Records Coding  
Technician – J. Sergeant Reynolds Community College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Peebles, Eurika**

BAS Health Services Administration - St. Petersburg  
College  
AA No Declared Major - St. Petersburg College  
AS Dental Hygiene - Hillsborough Community College  
*Academic Facilitator- Faculty - HCM, HHS, HIT, HS-MAA,  
HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS*

**Perez-Rivera, Janice**

MA Human Services: Marr & Fam - Liberty University  
BA Psychology - University of South Florida  
*Adjunct Instructor - HHS, HTS, HS-HTS, HS-MAA, MAA*



**Persaud, Neer – CPA**

MBA MBA Accounting – Florida Southern College  
BS Accounting – Florida Southern College  
BA Business Administration – Warner Southern College  
*Interim Program Director - HCA/Adjunct Instructor  
(General Education/Electives) – HIT, HS-MAA, MAA,  
MBC-A, HCA*

**Peskin, Regina – RPT, CPhT**

BS Applies Management BS – Everest University  
AS Applied Management AS – Everest University  
Diploma Pharmacy Technician  
Diploma (M) - Everest University  
*Academic Facilitator- Faculty - HHS, HS-HTS, HTS, HS-MAA,  
HS-MOBS, MAA, MBC, MBC-A, MOBS, HS-PHT, PHT*

**Phillips, Rhonda – CPC**

MEd Master of Education Educational  
Management Concentration - Strayer University  
BA Biology - Hampton University  
*Academic Facilitator- Faculty - HHS, HTS, HS-MOBS, HS-  
HTS, MBC, MBC-A, MOBS*

**Pierre, Barbara**

MS Medical Sciences/Health Science – University of South  
Florida  
BA Psychology – University of South Florida  
*Full-time Instructor - (General Education/Electives) HCM,  
HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Pierre, Guerline**

BA Sociology/ Minor - General Public Health - University of  
South Florida  
*Adjunct Instructor - HTS, HHS, MAA, MOBS, HS-MAA, HS-  
MOBS*

**Point-Johnson, Merle – RMA, CPC**

DHA Health Administration – University of Phoenix  
MBA/HCM Health Care Management– University of  
Phoenix  
BS Marketing – South Carolina State College  
*Adjunct Instructor – HCM, HIT, HS-HTS, HS-MAA, HS-MOBS,  
MAA, MBC, MBC-A, MOBS*

**Poitinger, Coleen – CPC**

MBA Health Services Management – Keiser University  
BA Health Services Administration – Keiser University  
AA Health Services Administration – Keiser University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-  
A, MOBS*

**Presley, Cassandra**

MPA Public Administration – Wichita State University  
BGS Genl Studies-Criminal Justice – Wichita State  
University  
*Adjunct Instructor – HHS, HTS, HS-MAA, HS-MOBS, MAA,  
MOBS*

**Pumphrey, Rebecca**

MA English, Graduate – University of Indianapolis  
BA English – University of Indianapolis  
AAS Paralegal/Continuing – University of Indianapolis  
*Adjunct Instructor - (General Education/Electives) HCM,  
HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Quandt, Linda – CPC, COC, CPC-I**

BS Business Management (Concentration-Accounting) –  
University of Wisconsin-Parkside  
BSE Kindergarten-Primary/Minor-Library Science –  
University of Wisconsin-Whitewater  
AAS Legal Assistant – Milwaukee Area Technical College  
*Adjunct Instructor – HS-MAA, MAA*

**Rahming, Etta - Professional Educator's Certificate  
Reading, Endorsement, School Psychologist,  
(Prekindergarten- Grade 12)**

Ed S. School Psychology/School Psychology - The  
University of the Virgin Islands  
MSW Social Work - Howard University  
BA No Declared Major - The City College of New York  
*Adjunct Instructor – HHS*

**Ram, Falisia**

BS Health Care Management - St. Leo University  
AA Associate in Arts - Pasco-Hernando State College  
Technical Certificate Dental Assisting - Pasco-Hernando  
State College  
*Academic Facilitator- Faculty - HCM, HHS, HTS, HIT, HS-  
HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Ramirez, Amy**

MA Organizational Management (MA)/Standard MAOM –  
Ashford University  
BBA International Business – American InterContinental  
University  
*Adjunct Instructor - MAA, (General Education/Electives)  
HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-  
A*

**Ramirez, Leticia**

MSM Criminal Justice – Colorado Technical University  
BA Sociology-Criminology – Northern Illinois University  
*Adjunct Instructor (General Education/Electives) – HCM,  
HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Randolph, Terri - AHI**

MBA/HCM Health Care Management – University of  
Phoenix  
BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HCM*

**Rasmussen, Bonnie - RN**

MS Nursing Clinical - Andrews University  
BSN Nursing - Wichita State University  
*Adjunct Instructor - HHS, HS-HTS, HTS, HS-MAA, HS-MOBS,  
MAA, MOBS*

**Ray, Purviben**

MS Information Systems and Technology-Information  
Security Studies - South University  
PMA Architecture - Savannah College of Art and Design  
BFA Architecture/Provisional Architecture - Savannah  
College of Art and Design  
*Adjunct Instructor (General Education/Electives) - HCM,  
HHS, HIT, HS-HTS, HTS, MBC-A*

**Reese, Karen – RHIA**

MBA Management – Amberton University  
BS Medical Record Admin – Texas Women's University

*RHIT Certification Prep Specialist/Adjunct Instructor – HCM, HIT, HHS, HS-HTS, HTS*

**Reid, Morris – AA, AA**

MHS Anesthesiologist Assistant – Nova Southeastern University  
BS Biology – Nova Southeastern University  
*Adjunct Instructor – HS-MAA, MAA*

**Reid, Natalie - LPN**

MHA/ED Education – University of Phoenix  
BSHA Health Administration – University of Phoenix  
*Adjunct Instructor – HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Reybitz, Alice – CPC, COC, CPC-I, CCS-P**

BA Comm Engl – Gannon University  
AS Nursing – St. Petersburg College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Rich, Joshua**

JD No Declared Major – California Western School of Law  
BS Criminology/Crim Justice/Minor-Business Administration/Finance – The University of Tampa  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Richards, Ricardo**

PhD International Studies – University of Cambridge  
MA International Relations – University of Cambridge  
BA Political Science – University of Pennsylvania  
Sociology - New Mexico State University 30 graduate credits in Sociology  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Rivard, Sarah**

MSW Social Work – University of South Florida  
BS Sociology – Florida State University  
*Adjunct Instructor (General Education/Electives) – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Roan, Sharon – CPC**

Certificate Post-Masters Cert in Education/College Teaching – Capella University  
MS Business Education Major-General Emphasis – University of Wisconsin-Whitewater  
BSE Business Education Major -Comprehensive Emphasis/Business Education Licensure-NCATE Accredited University of Wisconsin-Whitewater  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Robertson, Owen**

MFA Writing for Stage & Screen - New Hampshire Institute of Art  
BA English/Dramaturgy - Saint Leo University  
*Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Robinson, Eric**

LL.M Taxation – Villanova University School of Law  
JD LS-Law – St. Thomas University School of Law

BA Linguistics – University of Florida  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Rolle, Denise – RPT, CPHT**

M.Ed Teaching, Learning, & Assessment - National Louis University  
BS Biomedical Sciences - University of South Florida  
BS Microbiology - University of South Florida  
*Full-time Instructor - HS-PHT, PHT*

**Robinson, Julene – Elementary Self-Contained Grades (1-8), Generic Special Education Grades (PK-12)**

Master of Education in Administration and Supervision – National Louis University  
Bachelor of Arts, American Culture - University of Michigan  
*Dean of Faculty*

**Rollins-Hatcher, Mia – CPC**

BGS General Studies/Emphasis in Health Health – Western Kentucky University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Rowe, Jeralde (Jerri) – CPC, RHIA**

MBA Healthcare Management – Western Governors University  
MA Bioethics – Trinity International University  
BS-CLAS Biology – The City University of New York  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Rue, Joan – RPH-TX, RPH-WA**

BPh Major in Pharmacy – Washington State University  
*Adjunct Instructor – HS-PHT, PHT*

**Russell, Chevelle**

MS Management/ Health Care Management - Indiana Wesleyan University  
BS Management - Indiana Wesleyan University  
AAS Business Administration/ Management - Ivy Tech Community College  
*Adjunct Instructor - HCM*

**Russell, Lauree Lee - Standard Secondary Education 6-12: Computers, Mathematics, Structured English Immersion, K-12**

BS Computer Science/Minor: Bus. Admn. – University of Southern Mississippi  
*Adjunct Instructor – HS-HTS, HTS*

**Russell, Rolando – CPC, RHIA**

MBA Specialization in Healthcare Management – American InterContinental University  
BSHA Health Administration – University of Phoenix  
*Program Director – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Russell, Shaun**

BSE Chemical Engineering - Arizona State University  
BS Biochemistry - Arizona State University  
AA No Declared Major - Mesa Community College  
*Adjunct Instructor - HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MAA, MOBS*

**Russell, Virginia**

MEd Secondary Education – Northern Arizona University  
BAE-SE History – Arizona State University  
AA No Declared Major – Mesa Community College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**San Pedro, Rolando – CPC, NCICS, NCMA, Certified Post-secondary Instructor**

MAED/AET Adult Education and Training – University of Phoenix  
BSHA Health Administration – University of Phoenix  
AS Medical Office Administrator – Florida Career College  
Diploma Medical Coding and Billing Specialist – Florida Career College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Sanders, Kim**

DHA Health Administration - University of Phoenix  
MBA Business Administration - University of Phoenix  
BA Political Science - Howard University  
*Adjunct Instructor - HHS, HS-HTS, HTS*

**Sanders, Sabrina – CPC, CMAA**

BS Healthcare Management – Bellevue University  
AA Education (Elementary) – Broward College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Sanders, Tiphani**

BS Nursing - Bethune-Cookman University  
BS Family, Youth and Community Sciences - University of Florida  
*Academic Facilitator- Faculty - HIT, HHS, HTS, HS-HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Sapp, Charity – RPT, CPHT**

MBA Business Administration/Health Services - Keller Graduate School of Management of DeVry University  
BS Technical Management/ General Technical Specialty - DeVry University  
*Adjunct Instructor - HS-PHT, PHT*

**Sarlo, Rebecca – Nationally Certified School Psychologist**

PhD School Psychology – University of South Florida  
MA Curriculum and Instruction – University of South Florida  
BS Psychology – Florida State University  
*Program Director – HHS*  
*Director of Institutional Effectiveness*

**Sasse, Teresa**

BS Behavioral Sciences, Sociology, Human Services - Concentrations Sociology (Beh Sci), Human Services (Beh Sci) – Tennessee Wesleyan College  
*Academic Facilitator Associate Manager - Faculty – HHS, HS-HTS, HTS*

**Sauls-Bassfield, Darlene**

Doctor of Chiropractic DC – Sherman College of Chiropractic  
BA Biology – University of North Carolina Charlotte  
*Adjunct Instructor - HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Schafle, Margaret - CPC**

BS Phys Ed - San Jose State University  
Certificate Medical Office Administration - San Joaquin Valley College  
*Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Schrieber, Trinity – CPC**

BA Political Science/Pre-Law Option – California State University  
AA College of Alameda- General Curriculum – Peralta Community College/College of Alameda  
AS College of Alameda- Bus/General Business – Peralta Community College/College of Alameda  
AA College of Alameda- Social Sciences – Peralta Community College/College of Alameda  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Schultz, Mary**

M.Ed. Human Resources Education/eLearning – University of Illinois at Urbana - Champaign  
BS.Ed. Comp English – Secondary – Edinboro University of Pennsylvania  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Schultz, Samantha – CMAS, CPC**

MHSA Master of Health Services Administration – Strayer University  
BS Health Care Administration BS – Everest University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Shelton, Danielle**

MA English - National University  
BA English - Florida A&M University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Sherrod, Joi - CPCO**

MPH Public Health – University of Kentucky  
BS Psychology – University of Kentucky  
*Adjunct Instructor – HCM*

**Shipp, Tabelech**

MLS Life Sciences – University of Maryland at College Park  
BS Chemistry – North Carolina A&T State University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Silvers, Kara – CPC, CPB, CPC-I**

MS Special Education – Western Governors University  
M.Ed Home Economics Educ – Auburn University  
BS Fashion Merchandising – Auburn University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Sims, Kimberly - CPC**

MS Management - Southern Polytechnic State University  
BBA Computer and Information Systems – Mercer University  
Certificate Medical Billing and Coding Specialist enrollment Sanford-Brown College

Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Singleton, Lashanta – CPC**

BBA Healthcare Management – American InterContinental University  
AABA Business – American InterContinental University  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Skubinna, Diane - Educator's Certificate Elementary Education (1-8) Mild/Mod Cross Categorical (K-12)**

PhD Education/Specialization in Training and Performance Improvement - Capella University  
MSEd - University of Central Missouri  
BA Elementary Education - University of Northern Iowa  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Sleith, Stephanie**

BS Business Administration – Auburn University  
Adjunct Instructor – HS-MAA, MAA

**Sloan, Karen**

BA General Studies - Spring Arbor University  
AAS Medical Assistant  
Technology - Kalamazoo Valley Community College  
Academic Facilitator- Faculty - HHS, HIT, HS-MAA, HS-MOBS, HTS, HS-HTS, MAA, MBC, MBC-A, MOBS

**Smiley, Laura - CPC**

MA Community Counseling – MA enrollment - Argosy University  
BBA Business Administration - Olivet Nazarene University  
Academic Facilitator- Faculty - HCM, HHS, HS-MAA, HS-MOBS, HTS, MAA, MBC, MBC-A, MOBS

**Smith, Ebone'**

MEd Curriculum & Instruction/Minor - Math (K-14) - Concordia University  
BA Mathematics - Saint Leo University  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Smith-Leavell, Fonzette**

MBA Health Care Management – Kaplan University  
MAED/AEDL Adult Education & Distance Learning – University of Phoenix  
B.A Management and Human Relations – Trevecca Nazarene University  
Adjunct Instructor – HCM, HHS, HIT, HS-HTS  
Program Director – HCM

**Smith, Julian - CPC**

MS Health Sciences/Health Services Administration Track – University of Central Florida  
BS Health Care Management - Florida A&M University  
Adjunct Instructor - HIT, HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Smith, Kristen**

BS Nursing – University of South Florida  
AA Liberal Arts – Hillsborough Community College  
AS Nursing/A.D.N Basic – Hillsborough Community College

AAS Dental Assisting – Lansing Community College  
Adjunct Instructor – HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, MAA, MOBS

**Smith, Patricia – CPC, COC**

MAT Elementary Education – National Louis University  
BSBA Finance – Northern Arizona University  
Certificate Nursing Assistant – Sauk Valley Community College  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Smith, Stacy Lee – CPC, CEMC**

BS Health Services Admin (BS) – Macon State University  
AS Business Administration (AS) – Macon State University  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Solomon, Absro – CHTS-TR**

MPH Concentration in Emergency Management – American Public University System  
BS Computer Engineering-BS/Minor-Mathematics – University of Maryland, Baltimore County  
Adjunct Instructor – HS-MOBS, MOBS

**Somnarain, Emry**

MD Medicine – St. Mary's School of Medicine  
BS Chemistry (Complementary Studies) – McMaster University  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Somnarain, Su Yen – CPC**

MS Ed Specialization in Postsecondary and Adult Education  
Capella University  
BS Biology – University of South Florida  
Adjunct Instructor – HS-MAA, MAA

**Sou, Sodang "Dan" – CPhT, RPT**

BSH Health Science/Health Administration/Minor-Managed Care – University of North Florida  
BS Biology – University of North Florida  
AA General Education Completed – University of North Florida  
Adjunct Instructor – HS-PHT, PHT

**Stanley, Terry – Professional Educator's Certificate Biology/ (Grades 6-12), Chemistry/ (Grades 6-12)**

MA Science Education Biology – University of South Florida  
BS Biology – University of South Florida  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Stark, Laine**

MA Clinical Mental Health Counseling MA Enrollment - Argosy University  
BS Early Childhood/Child and Family Services - Southern Illinois University Carbondale  
BA Psychology -Southern Illinois University Carbondale  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Steinmetz, Thomas – Professional Educator's Certificate Computer Science/ (K-12), Business Education/ (Grades 6-12)**

MS Comp Sci-Database Systems OL - University of West Florida

BSCE Computer Engineering – Florida Atlantic University  
AA General/Transfer AA – Palm Beach State College  
*Adjunct Instructor (General Education/Electives) – HCM, HIT, HS-HTS, HTS, HS-MOBS, MBC-A, MOBS*

**Stout, Brian**

PhD Mathematics – The City University of New York  
Master of Philosophy Mathematics – The City University of New York

MA Mathematics – The City University of New York  
BS Marine Transportation – United States Merchant Marine Academy

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Suco, Elizabeth**

MA Mathematics – University of Miami  
BA Mathematics/Minor-Foreign Languages – University of Miami

AA No Declared Major – Miami Dade College  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Suco, Erika**

MA Mathematics Major – University of Miami  
BS Mathematics/FSU-Teach/Science Math Teach/FSU-Teach – Florida State University

*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Tardif, Isabelle**

DO Osteopathic Medicine - Nova Southeastern University  
BA Chemistry - Florida Atlantic University

*Adjunct Instructor (General Education/Electives) - HCM, HHS, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Tausz, Ava – CPHT, RPT, RPT**

BAC Communication/Public Relations/ Advertising - Pacific Lutheran University

AAS Veterinary Technician/Veterinary Technician  
Macomb Community College  
AA Arts & Sciences/Arts - Macomb Community College  
*Adjunct Instructor - HS-PHT, PHT*

**Tenn Yuk, Darren – CPA**

MACC Accounting – Florida International University  
MBA Business Administration – Florida International University

BS Information Systems – New York University  
*Adjunct Instructor – HS-MAA, MAA*

**Thomas, Audrey – CPC, COC**

BSHA Health Administration – University of Phoenix  
AA Fashion Design – The Fashion Institute of Design & Merchandising

*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Thomas, Jeanette – CPC, COC, RHIA**

BS Technical Management/Health Information Management – DeVry University  
AAS Health Information Technology – DeVry University  
*Adjunct Instructor – HHS, HIT, HS-HTS, HTS*

**Thompson, Jeannie**

MHRM Human Resources Management/General Studies– Keller Graduate School of Management  
MBA Business Administration/Human Resources – Keller Graduate School of Management

BS Psychology – Florida Southern College  
AA Associate in Arts – Valencia Community College  
*Adjunct Instructor (General Education/Electives) – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT*

**Thomson, Angela – CCS-P**

BM Violin/Minor-Music Theory – University of North Texas  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MOBS*

**Tucker, Denesha**

MBA/HCM Health Care Management - University of Phoenix

BS Computer Information Systems - Belhaven University  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Tucker, Nann**

MA English/Literature - University of South Florida  
BA English - University of South Florida

AA Liberal Arts - Hillsborough Community College  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Turnage, Alyssa**

BS Business Admin: Healthcare Management, Business Administration: Marketing – Tennessee Wesleyan College  
*Academic Facilitator Associate Manager - HHS, HCM, HS-HTS, HTS, HS-MAA, HS-MOBS, MAA, MOBS*

**Turner, Krystal – CHIR**

DC Doctor of Chiropract – Life University

BS Microbiology – Auburn University  
*Adjunct Instructor – HCM, HHS, HIT, HS-HTS, HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A,*

**Tyhurst, Patricia – CPC, COC, CPC-I**

BA English Education – Broadfield – Carroll College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**VanZant, Kayla**

BA Social Work - Bluffton University  
*Adjunct Instructor – HHS*

**Vazquez, Jennifer - CPHT**

BGS General Studies – Columbia College  
AA Associate of Arts - Daytona State College  
*Adjunct Instructor – HHS, HTS, HS-HTS, HS-MAA, MAA*

**Waddington, Dori –**

MA English Education – University of South Florida  
BS Telecommunications/Minor-English – University of Florida

Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Wagner, Diana - Professional Educator's Certificate Elementary Education/ (Grades K-6), English for Speakers of Other Languages (ESOL)/ Endorsement, Reading/Endorsement**

MSEd Education Theory and Practice - Arkansas State University  
BS Elementary Education - University of Central Florida  
AA Associate in Arts – Valencia College  
Adjunct Instructor - HS-MAA, HS-MOBS, MAA, MOBS

**Wallace, Mark**

MA English – University of Pittsburgh  
BA English/Secondary Education – Point Park University  
BA English – Duquesne University  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Ward, Troy**

MA Comp Resr/Inf Management - Webster University  
BA Psychology - St. Leo University  
AAS Administrative Management - Air University-Community College of the Air Force  
AA No Declared Major - University of Tampa  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Ward-Thomas, Telicia – CPhT, RPT**

BS Public Health – University of South Florida  
Adjunct Instructor – HS-MAA, HS-MOBS, HS-PHT, MAA, MOBS, PHT

**Warwick, Jennifer Autumn**

MA Secondary Education - The University of New Mexico  
BA Sociology, Minor- Psychology - The University of New Mexico  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HTS, MBC-A

**Washington, Tamika**

MBA Business Administration/Accounting – Keller Graduate School of Management of DeVry University  
BSHS Health Management – Howard University  
Adjunct Instructor – HCM

**Watson, Harriet**

MA Master of Business Administration  
Concentration in Health Services Administration - Strayer University  
BSIT/VC Visual Communication - University of Phoenix  
AA Liberal Arts - Hillsborough Community College  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Wegley, Mark**

MA English – Boise State University  
BA English Minor – Philosophy – University of Washington  
AA No Declared Major – Green River Community College  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

Weissman, Victoria - **Speech-Language Pathologist**  
Speech-Lang Pathlgy & Audiolyg - The George Washington University

AB Communication – The University of Michigan Ann Arbor  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Wesley, Cienna**

MPH Public Health/Maternal and Child Health - University of South Florida  
BS Kinesiology & Health Sciences – Premed - The College of William & Mary  
Academic Facilitator- Faculty - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, HTS, MAA, MBC-A

**Westcarr, Audrey**

MAED/AET Adult Education and Training – University of Phoenix  
BA English – Albertus Magnus College  
Full-time instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Whitehead, Ruby - CPC**

BAAS Applied Arts and Sciences – University of Texas  
AAS Office Technology – Tyler Junior College  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Whitener, Roland**

MD Medicine – Central American Health Sciences University  
BS Biology – Armstrong State University  
Adjunct Instructor (General Education/Electives) – HCM, HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Whiting, Kimberly – CPC**

MAED/CI Curriculum and Instruction – University of Phoenix  
BS Consumer Sciences and Merchandising – University of Houston  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Wieland, Jeannine – CPC**

MA Computer Technology – Alveno College  
BA Business & Management/ Computer Studies – Alveno College  
Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS

**Wiens (Baez), Jennifer**

MA Clinical Psychology-PsyD enrollment – Florida School of Professional Psychology at Argosy University  
MS Master of Science Couns. Psych. – Lee University  
BA Psychology – Lee University  
Adjunct Instructor – HHS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT

**Williams, Donna**

JD No declared Major - Hamline University  
BA Psychology - Dillard University  
Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A

**Williams, Margaret**

MS Education Media Design and Technology MSONline enrollment – Dull sail Unoiversity  
BA Economics – Rutgers University  
*Full-time Instructor - (General Education/Electives) HCM, HHS, HIT, HTS, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Williams, Nicole – RHIT**

MBA Business Administration – University of Phoenix  
BSB/IS Information Systems – University of Phoenix  
AS Health Information Technology – Cosumnes River College  
*Adjunct Instructor – HIT, HHS, HS-HTS, HTS*

**Wilson, Diana – CPC, CPMA, CPC-I**

MA Teaching and Learning with Technology-MA Program – Ashford University  
BSB/A Concentration in Administration – University of Phoenix  
AAHA Health Administration – University of Phoenix  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Wnukowski, Amy - Professional Educator's Certificate English/ (Grades 6-12), Middle Grades Integrated Curriculum/ (Grades 5-9), Gifted/Endorsement**

M.Ed Educational Leadership - University of Central Florida  
BA English – Adolescence Educ/Minor-Psychology - State University of New York College at Fredonia  
*Adjunct Instructor - (General Education/Electives) HCM, HHS, HIT, HS-HTS, HS-MAA, HS-MOBS, HS-PHT, MBC-A*

**Wooten, Annette - CPC**

M Ed Specialization in Adult Education and Training - American InterContinental University  
BS Business Administration - Morris Brown College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*

**Youngs, Craig**

MS Management Information Tech – Indiana University  
BS Management/Finance – Brigham Young University  
*Adjunct Instructor (General Education/Electives) – HCM, HHS, HIT, HS-HTS, HTS, MBC-A*

**Zamudio, Ana – RN, CPC, AP**

MSN Family Nurse Practioner - Simmons College  
MBA Business Administration - University of Phoenix  
BSN Nursing-Option for Registered Nurses- Major (BSN) – Northern Arizona University  
BSHS Major in Physiology – The University of Arizona  
BA Major in Communication/ Minor- Spanish – University of Arizona  
AAS Nursing - Pima Community College  
Certificate Program Nursing/Practical Nursing - Pima Community College  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS, HTS*

**Zander, Lori – RMA, CPC, CPMA, CPC-I**

BSHS Health Science – Texas A&M University  
*Adjunct Instructor – HS-MAA, HS-MOBS, MAA, MBC, MBC-A, MOBS*